



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.doi.gov/hotline

FOR AGENCY USE ONLY 241

Date Received

2004 JUN 30
28-JUN-2004

Repository

Reference No. 2
10080073

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]

Daytime Telephone Number

E-mail Address

City ROCKFORD State IL Zip Code [REDACTED]

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO

In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner [REDACTED] Date 7/16/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GDC14Z6NE [REDACTED] Make CHEVROLET Model C SERIES Model Year 1992

Date Purchased 01-FEB-00 Dealer's Name and Telephone Number Engine: No. Cylinders 6 Fuel Type: UNLEADED

Original Owner Dealer's City State Zip Code

Transmission Type STD 5 SPD Antilock Brakes Cruise Control Powertrain REAR WHEEL DRIVE Vehicle Component Code 238200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 16-APR-2000 Failure Mileage 180000 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)

DOT No. (Example: DOTMALSABC036) Original Equipment Prior Repair Failure Location:

Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:

Seat Type: Installation System:

Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

HUSBAND'S VEHICLE EXPERIENCED THE SAME PROBLEM WITH THE WINDSHIELD WIPERS INTERMITTENTLY WORKING OR NOT WORKING DURING OPERATION AS STATED IN THE RECALL. HOWEVER, DEALER INFORMED CONSUMER THAT THIS VEHICLE WAS NOT COVERED UNDER THE RECALL DUE TO VIN. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 - Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

WIPER OPERATION IS ERRATIC IF AT ALL. SPEEDS CHANGE WITHOUT TOUCHING CONTROLS OR WELL STOP ALTOGETHER.

NOTE: AFTER SPEAKING TO SEVERAL MECHANICS, THEY ALL KNOW OF THE FAILURE & THE PARTS COST \$60 PLUS. ALL SAY IT IS COMMON OF CHEVY PRODUCTS

5

Edward A. Findley

IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL, HWY, TRAFFIC SAFETY ADMIN.

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNERS' QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
<http://www.nhtsa.dot.gov/ohv>