



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

2004 JUN 30 PM 4:20
28-JUN-2004
Reference No.
10000011

Repository ☐

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City GRANBERRY TOWNSHIP State PA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [REDACTED] Date 7/19/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
5FNRL185X4B [REDACTED] Make HONDA Model ODYSSEY Model Year 2004
Date Purchased 6/23/04 Dealer's Name and Telephone Number Baiter Honda 724-935-3711
Original Owner ☒ Dealer's City Wexford State PA Zip Code 15090
Engine: No. Cylinders Fuel Type:
Transmission Type ☐ Automatic ☐ Manual ☐ Powertrain ☐ Cruise Control
Vehicle Component Code
181000 VEHICLE SPEED CONTROL/ACCELERATOR PEDAL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 25-JUN-2004 Failure Mileage 200 Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/85R15)
DOT No. (Example: DOTM123ABC036) ☐ Original Equipment ☐ Prior Repair Failure Location
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Data Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash ☒ Yes ☐ No Fire ☐ Yes ☒ No Number of Persons Injured 0 Number of Deaths 0 Reported to Police Y

Narrative Description of Incident(s), Crash(es), and Injury(ies):
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
(i.e., parts repaired or replaced, and if old parts are available).

WHILE IDLING IN THE DRIVEWAY VEHICLE ACCELERATED BACKWARDS. AS A RESULT, THE VEHICLE COLLIDED INTO THE GARAGE WITH CHILDREN ABOARD. NO INJURIES REPORTED. *AK

Vehicle was placed in park + left idling in the garage. After sitting still for 30-60 seconds it accelerated backwards, ripping a large hole in the garage wall. It continued across the street + was stopped by a concrete step in the neighbor's yard. Children were aboard but were safely secured in car seats. No injuries reported.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

(cont'd)

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

The incident was reported to Honda. They said they were unable to duplicate the problem so they were not willing to do anything to help. The only explanation Honda has given is that it was a "fluke" and will probably never happen again. No one from the local service manager to the District Manager has any idea what happened or what could have caused it to happen. Their only guess is that somehow the shift lever got stuck between reverse and park + then later popped into reverse. There is nothing in the Odyssey owner's manual warning that this is even a possibility.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for ~~Use~~ \$300



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U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

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IF MAILED
IN THE
UNITED STATES



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QUESTIONNAIRE**

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TO REPORT VEHICLE SAFETY DEFECTS
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ON

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and dial toll free at

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(DASH) & DOT



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<http://www.safercar.gov/questionnaire>