



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received: 2008 AUG 12 PM 5:02
Repository
Reference No. 1008000

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: PINCONNING State: MI Zip Code: [Redacted]
Daytime Telephone Number: [Redacted] E-mail Address: [Redacted]
Evening Telephone Number: SAME

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
 YES NO

Signature of Owner: [Redacted] Date: 8/1

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 2C3HE76K92H [Redacted]
Make: CHRYSLER Model: 300M Model Year: 2002
Date Purchased: 5-22-02 Dealer's Name and Telephone Number: Thelen Chrysler & Kia, 989 686-7100
Original Owner: [Redacted] Dealer's City: Bay City State: MI Zip Code: 49706 Engine No. Cylinders: 6 Fuel Type: Gas
Transmission Type: Auto. Antilock Brakes Powertrain Cruise Control
Vehicle Component Code: 141000 AIR BAGS:FRONTAL
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 18-JUN-2004 Failure Mileage: 43000 Failure Speed: 35

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: Michelin Tire Model (Name or Number): Pilot. Tire Size (Example P215/65R15): 18 in. ?
DOT No. (Example: DOTM19ABC038) Original Equipment Prior Repair Failure Location: Esty, MI, Gladwin County
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 35 MPH, A DEER RAN OUT IN FRONT OF THE VEHICLE, DRIVER SWERVED TO AVOID HITTING THE ANIMAL, VEHICLE LOST CONTROL, AND HIT A TREE. UPON IMPACT, OUAL AIR BAGS DID NOT DEPLOY. DRIVER SUSTAINED A FRACTURED ARM. *AK

Gladwin Police - (989) 426-7879
Police Report No. - [Redacted]

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.