



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 3387

Date Received: 2004 JAN 18 PM 7:55
Repository:
Reference No.: 10079860

OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: SUMTER State: SC Zip Code: [REDACTED]

Daytime Telephone Number: [REDACTED] E-mail Address: [REDACTED]
Evening Telephone Number: [REDACTED]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an address to the vehicle manufacturer, Signature of Owner: [REDACTED] Date: 7/18/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: [REDACTED]
Make: KIA Model: SPECTRA Model Year: 2001
Date Purchased: [REDACTED] Dealer's Name and Telephone Number: Ballena Kia
Original Owner: Dealer's City: Columbia State: S.C. Zip Code: 29150
Engine: No. Cylinders: [REDACTED] Fuel Type: [REDACTED]
Transmission Type: AUTOMATIC Antilock Brakes Powertrain: [REDACTED] Vehicle Component Code: 060000 ENGINE AND ENGINE COOLING
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 31-DEC-2003 Failure Mileage: 30000 Failure Speed: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [REDACTED] Tire Model (Name or Number): [REDACTED] Tire Size (Example P215/65R15): [REDACTED]
DOT No. (Example: DOTM1A9ABC038) Original Equipment Prior Repair Failure Location: [REDACTED]
Tire Component Code: [REDACTED] Tire Failure Type: [REDACTED]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [REDACTED] Date Manufactured: [REDACTED] Model No./Name: [REDACTED]
Seat Type: [REDACTED] Installation System: [REDACTED]
Child Seat Component Code: [REDACTED] Failed Part: [REDACTED]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [REDACTED] Number of Deaths: [REDACTED] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

TWO WEEKS AFTER THE VEHICLE HAD AN OIL CHANGE PERFORMED ENGINE MADE A TAPPING NOISE BECAUSE OIL WAS LEAKING THROUGH THE ENGINE MOTOR SEAL. A FUEL DISTRIBUTOR ASSEMBLY RECALL 04V179000 WAS ISSUED ON THIS PROBLEM, BUT THIS MODEL VEHICLE WAS NOT INCLUDED. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I've been having problem with that car since I got it the transmission went out and I almost got into an accident and the vehicle was only a month old and my fan belt was bent on the car and my heat wouldn't work and now my oil is leaking and they charging me when its the car that not working properly and I don't think its fair if I been having problem since they had that car for a while one the oil was leaking from the seals at first and then when they given the seals they said that they would stop on and the cause was pressure blowing the seals out so I have to pay because they fix the seal and it didn't work and they also took my car off of warranty how I don't know because I have an agreement for a 10 year warranty and the Rio are having the same defect its not just my car but there charging me

ATTACH ADDITIONAL SHEETS IF NECESSARY

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400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300

BUSINESS REPLY MAIL
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES



VEHICLE OWNER'S QUESTIONNAIRE
DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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<http://www.safercar.gov/defects>