



U. S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100216

Date Received

24-JUN-2004  
2004 JUL 19

Repository

Reference No.  
10079832

**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: EARLETON State: E Zip Code: [Redacted]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA  
in the absence of an  
Signature of Owner

of your vehicle?  YES  NO  
address to the vehicle manufacturer.  
Date: 7/10/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JTB BH22 H60 [Redacted]  
Make: LEXUS Model: 300 400 LS Model Year: 1996  
Date Purchased: 8-03 Dealer's Name and Telephone Number: Southeast Car Agency  
Engine: No. Cylinders: 8 Fuel Type: PREM.  
Original Owner:  NO Dealer's City: Gainesville FL State: FL Zip Code: 32604  
Transmission Type: AUTOMATIC  Antilock Brakes  Cruise Control Powertrain: [Redacted]  
Vehicle Component Code: 181000 TIRES:TREAD/BELT  
Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 21-JUN-2004 Failure Mileage: [Redacted] Failure Speed: NA 3/2 Tread Remaining

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make: DUNLOP Tire Model (Name or Number): SP SPORT 4000 A/S Tire Size (Example P215/66R16): P225-50R16 97V  
DOT No. (Example: DOTM18ABC038): EUA648M186  Original Equipment ? Failure Location: ~~DRIVER~~ SIDE REAR PASSENGER  
 Prior Repair  
Tire Component Code: 181000 TIRES:TREAD/BELT Tire Failure Type: TREAD SEPARATION

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE THE VEHICLE WAS PARKED BOTH PASSENGERS AND DRIVER REAR TIRES TREAD SEPARATED. CONSUMER TOOK THE TIRES TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THE TIRES WERE WORN OUT. \*AK

Ply Separation was inside of both tires, Problem was found during installation of new tires.

Include, if available: Police Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS, IF NECESSARY.  
The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to complete this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

