



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

400 Seventh Street, S.W.
Washington, D.C. 20590

MAR 3 1 2005

[REDACTED]
Selden, NY [REDACTED]

NVS-216 jcc
Ref. No. 10078733

Dear Mr. [REDACTED]

Thank you for your correspondence dated February 15, 2005, concerning a problem you have encountered with your 1998 Chevrolet Blazer vehicle. Your correspondence was received on March 8, 2005.

The National Highway Traffic Safety Administration (NHTSA) is the Federal agency responsible for improving safety on our Nation's highways. We are authorized to order manufacturers to recall and repair vehicles or items of motor vehicle equipment when our investigations indicate that they contain serious safety defects in their design, construction, or performance. We also monitor the adequacy of manufacturers' recall campaigns. In order for the agency to initiate an investigation, we look carefully at the body of consumer complaints and other available data to determine whether a defect may exist. We cannot act on isolated problems or resolve disputes between individual owners, dealers, or manufacturers.

We appreciate this report and the previous reports (Ref. Nos. 10031008 and 10039192) you submitted while visiting NHTSA's Internet Web site on August 5, 2003, and September 20, 2003. Reports from motorists are a very important source of information for us. Each report is analyzed and entered into a database to help us determine whether an investigation into a possible safety defect is warranted.

On March 8, 1999, NHTSA's Office of Defects Investigation (ODI) opened an investigation (RQ99-003) to further evaluate reports of windshield wiper failure in certain General Motors Corporation (GM) vehicles excluded from the scope of a safety recall (NHTSA Campaign No. 98V-150). On May 31, 2002, ODI upgraded that investigation to an engineering analysis (EA02-006). An engineering analysis is a more detailed and complete technical analysis of the character and scope of an alleged defect.

On April 28, 2003, GM notified NHTSA that it would conduct safety recall (NHTSA Campaign No. 03V-159) to remedy a defect found to exist in the windshield wiper motor



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888-327-4236

assembly on certain 1994 through 1997 GM vehicles. On July 23, 2003, subsequent to receiving notification that GM would conduct a safety recall, ODI closed EA02-006. For your information, we have enclosed the recall summaries of NHTSA Campaign Nos. 98V-150 and 03V-159 and the resumes and closing reports for RQ99-003 and EA02-006.

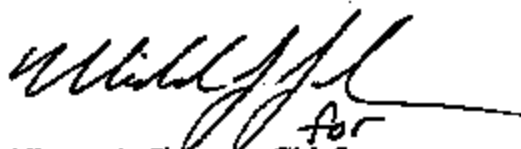
We have reviewed our database in an effort to identify whether a safety defect trend exists with regard to windshield wiper system of the GM vehicles excluded from the scope of NHTSA Campaign Nos. 98V-150 and 03V-159, which include the 1998 Chevrolet Blazer. At this time, there is insufficient evidence to warrant revisiting this issue. The information you provided has been entered into our database. ODI continues to monitor reports associated with this issue and will take future action as appropriate.

You can contact our toll-free DOT Auto Safety Hotline (Hotline) at 1-888-DASH-2-DOT (1-888-327-4236). One of our representatives may be able to assist you on matters concerning motor vehicle and motor vehicle equipment safety recalls or to report an alleged safety problem. You can also request safety information. If our telephones are busy, or you call during non-working hours, you can leave your name, telephone number, and a brief subject on our recording system. A DOT Hotline representative will return your call.

Additionally, as you are already aware, we have an Internet Web site at <http://www.nhtsa.dot.gov> that you may want to visit. An electronic Vehicle Owner's Questionnaire (VOQ) is also available on this Web site at <http://www.nhtsa.dot.gov/ivog>. This form is for vehicle owners to report safety related problems about their motor vehicles or motor vehicle equipment, e.g., child safety seats, jacks, tires, brake fluid, etc. The reports submitted are transferred to our database and are used to identify safety-related defect trends that require our attention. Also, a summary listing of vehicle owners' complaints, safety recalls, manufacturers' service bulletins, etc., can be obtained at <http://www.nhtsa.dot.gov/cars/problems>.

If further assistance is needed, please contact Mr. Michael J. Jordan, Safety Defects Program Assistant, Correspondence Research Division, Office of Defects Investigation, at (202) 493-0576.

Sincerely,



for
Alberto A. Jimenez, Chief
Correspondence Research Division
Office of Defects Investigation
Enforcement

Enclosures