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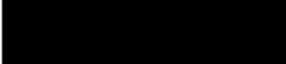
VOQ Confirmation

Your Complaint Information is successfully submitted.

Your Confirmation number (ODI Number) is: 10070580

Click on the "Print Complaint" button to see a print version of the confirmation page to print for your records. [Print Complaint](#)

Consumer Information

Name : 
Org. Name : 
Address : 
City, State, Zip : houston, TX 
USA
Daytime Phone :  Ext :
Evening Phone : Fax :
Email :

2004 JUL -6 PM 10:34

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Complaint Information

Description : had this plastic manifold warped at highway speed with fluid coming out on to the road and belt failure possible because of rupture ,you have a safety hazard.
Incident Date : 5/6/2004 Fire : No
Num. Failures : Property Damage : Yes
Num. Deaths : Crash : No
Num. Injured : Police Report : No
Referral Source : NHTSA

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Vehicle Information

VIN : 1G4HP52K3V  Purchase Date : 12/10/1997
Year, Make

and Model : 1997/BUICK/LESABRE Original Owner : No
of Cylinders : 6 Trans. Type : AUTOMATIC
Engine Size : VehicleDetails Usage :
Cruise Control : Yes Antilock Brakes : Yes
Current Mileage : Speed :
Failure Mileage : Powertrain : FRONT
WHEEL
DRIVE
Body Style : 4-DOOR Fuel System : FUEL
INJECTION
Fuel Type :

Vehicle Component Information

Component 1: ENGINE AND ENGINE COOLING:COOLING SYSTEM OEM: Yes
Component 2: ENGINE AND ENGINE COOLING:ENGINE:GASOLINE OEM: Yes

Vehicle Dealer Information

■ Dealer : 1
Name : david taylor buick Dealer Type : SALES
DEALER
Address : 9120 southwest
freeway
houston
TX 77074
Dealer Phone: 713-777-7151 Dealer Fax:
Email:

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June 21, 2004

BUICK
P.O.Box 33136
Detroit, Michigan, 48232-5136
File: 

I am writing this request to be reimbursed for the enclosed invoice I paid to David Taylor. This automobile has not been abused and has been maintained. For a manifold, plastic by-pass elbow and upper intake, to warp on an engine is a safety issue and poor engineering to use plastic on an engine. With the heat under the hood of front wheel powered cars, and with the entire power equipment and front wheel braking systems, it is neither reasonable nor safe to think that a plastic manifold would be sufficient. Thank you for your attention to this matter.

Sincerely,



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**