



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

2004 SEP 15
15 SEP 2004

Repository ☐

Reference No.
10076236

OWNER INFORMATION (Type or Print)

Name

Address

City MILWAUKEE

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an authorized signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 8/19/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on drivers side

1G8ZK527412

Make

SATURN

Model

SL2

Model Year

2001

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

AUTOMATIC

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

114000 ELECTRICAL SYSTEM: WIRING

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

30-MAY-2004

Failure Mileage

38000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A9BC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE DAYTIME RUNNING LIGHTS WENT OUT WHILE DRIVING. THE DEALERSHIP INDICATED THAT THE DAYTIME RUNNING LIGHTS WIRING BURNED OUT AND BROKE. THIS WIRES ARE LOCATED CLOSE TO OTHER WIRES IN THE ENGINE, AND COULD OF RESULTED IN AN ENGINE FIRE. THE DEALERSHIP REPLACED THE BURNT WIRES. THE CAUSE OF THE WIRES BURNING IS UNDETERMINED. *LA

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974-Public Law 93-570 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

I recently smelled something burning while driving my car, and my day-time running lights went out. I took my car to the dealer, which was two months past my warranty deadline date. They told me the wiring should have a plastic coating on the wires and because the wires are bunched together they burn and brake.

I'm concerned that this is a systemic wiring defect - possibly through the whole wiring system, and could cause a serious fire resulting in a serious injury while driving. I was charged to fix the problem, enclosed is a copy of service invoice. I also contacted Saturn's corporate office in Spring Hill TN to file a complaint and they credited me for the amount and said they would look into it. Appreciate your assistance in this matter.

Sincerely,



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**