



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository

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Reference No.  
10078072

OWNER INFORMATION (Type or Print)

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City BLACKWOOD State NJ Zip Code \_\_\_\_\_

Daytime Telephone Number \_\_\_\_\_

E-mail Address \_\_\_\_\_

Evening Telephone Number \_\_\_\_\_

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO

In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date 8/16/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1G4HP54KX1V Make BUICK Model LESABRE Model Year 2001  
Date Purchased 2-01 Dealer's Name and Telephone Number \_\_\_\_\_ Engine: No. Cylinders 6 Fuel Type: MID-OCTANE  
Original Owner  Dealer's City WOODBURY, NJ State NJ Zip Code \_\_\_\_\_  
Transmission Type FRONT AUTOM.  Antilock Brakes  Cruise Control Powertrain \_\_\_\_\_ Vehicle Component Code 030000 SERVICE BRAKES, HYDRAULIC  
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 01-AI 2004 Failure Mileage 54000 75000 Failure Speed \_\_\_\_\_ BACK BRAKES DON'T WEAR OUT!

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make MICHELIN Tire Model (Name or Number) \_\_\_\_\_ Tire Size (Example P215/65R15) \_\_\_\_\_  
DOT No. (Example: DOTM1ABC036)  Original Equipment  Prior Repair Failure Location: \_\_\_\_\_  
Tire Component Code \_\_\_\_\_ Tire Failure Type \_\_\_\_\_

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: \_\_\_\_\_ Date Manufactured: \_\_\_\_\_ Model No./Name: \_\_\_\_\_  
Seat Type: \_\_\_\_\_ Installation System: \_\_\_\_\_  
Child Seat Component Code: \_\_\_\_\_ Failed Part: \_\_\_\_\_

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash  Yes  No Fire  Yes  No Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE REAR BRAKES MALFUNCTIONED, RESULTED IN EXTENDED STOPPING DISTANCE. \*AK (AGRETA) BUICK IN WILLIAMSTOWN N.J., AND (BURLOW) BUICK IN WOODBURY N.J., BOTH SERVICE CENTERS TOLD ME REAR BRAKES DON'T STOP MY CAR, ONLY THE FRONT BRAKES. BECAUSE THE WEIGHT OF CAR IS ALL IN THE FRONT OF CAR WHEN STOPPING THAT IS WHY MY BACK BRAKES ARE NOT WEARING OUT. IN 70,000 MILES?

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

2001 BUICK  
VIN 1G4HP54KX1U

To whom it may concern

In our 15,000 miles of driving in our 2001 Buick The rear brakes have never been replaced or changed ~~they were never~~ replaced if they never wear out Confused ??

Not by the Agents Buick dealer of Williams town N.J. or by the Barton Buick Dealer of Woodbury N.J. They Both told me that the rear brakes never wear because the weight of the Car is thrown forward and no wear in the rear In all of the years I've been driving I knew about this but, isn't this going too far? Don't a car stop with 4 brakes and not 2 brakes?

I believe this is serious, ~~the~~ but the Service Dept of Both dealers think they are doing me a big favor by not replacing my rear Brake

Sincerely