



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100182

Date Received

08-JUN-2004

Repository

Reference No. 10078000

**OWNER INFORMATION (Type or Print)**

Name

Address

City *Union Kodak*

State *AK*

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  YES  NO  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner \_\_\_\_\_ Date *1/1*

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

*3GKFK1GZ43G*

Make  
*GMC*

Model  
*YUKON XL*

Model Year  
*2003*

Date Purchased  
*SEPT 03*

Dealer's Name and Telephone Number  
*Jim Hanvey 630-583-8000*

Engine:  
No. Cylinders *8*

Fuel Type:  
*Gas*

Original Owner

Dealer's City  
*Union*

State  
*MO*

Zip Code  
*63084*

Transmission Type  
*Auto*

Antilock Brakes  
 Cruise Control

Powertrain  
*4x4*

Vehicle Component Code  
*013100 STEERING:GEAR BOX:SHAFT SECTOR*

Multiple Failures: *1*

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)  
*08-JUN-2004*

Failure Mileage  
*15150*

Failure Speed  
*50*

*The bolt connecting the steering intermediate shaft was finger loose while pulling a trailer through the mountains*

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A9ABC036)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

*0*

Number of Deaths

*0*

Reported to Police

*N*

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING UP A MOUNTAIN INTERMEDIATE STEERING SHAFT BOLT BECAME LOOSE, AND WAS JUST 3 TURNS FROM FALLING OFF. CONSUMER CONTACTED THE MANUFACTURER, AND THEY LISTENED, BUT DID ABSOLUTELY NOTHING. CONSUMER LATER FILED A COMPLAINT WITH THE BBB. VEHICLE WAS EQUIPPED WITH 4 PLY TIRES WHICH WAS UNACCEPTABLE FOR THIS TYPE OF VEHICLE. \*AK

*The pic was Danette at ext: 57517 800-231-1841 I spoke to this person and she said we will put this on file that was it I told Luckity I carry my own tools I tighten the bolt myself a dealer in mountain took the shaft out and repaired the problem and stated if that bolt would have come out I could have lost steering through the mountains.*

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ON Additional paper

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

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**1-888-327-4236**

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(DASH) 2 DOT



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