U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

# Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

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## OWNER INFORMATION (Type or Print)

Name [redacted]
Address [redacted]
City DAYTON | State OH | Zip Code [redacted]
[redacted] Number | E-mail Address

*Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.* ☐ YES ☒ NO

Signature of Owner _____ Date / /

## VEHICLE INFORMATION

| 17 digit Vehicle Identification Number Located at bottom of windshield on driver's side | Make | Model | Model Year |
|---|---|---|---|
| 2B3HD46R31H [redacted] | CHRYSLER | INTREPID Dodge 4 Door | 2001 |

| Date Purchased | Dealer's Name and Telephone Number | | Engine: No: Cylinders | Fuel Type: |
|---|---|---|---|---|
| 01-31-01 | KEY CHRYSLER | (937) 372-4451 | | |
| Original Owner ☒ | Dealer's City XENIA | State OH / Zip Code 45385 | | |

| Transmission Type | ☐ Antilock Brakes ☐ Cruise Control | Powertrain | Vehicle Component Code |
|---|---|---|---|
| | | | 080000 ENGINE AND ENGINE COOLING |

Multiple Failure: 2 SUN 04 5 JUN 04 SAME PROBLEM

## FAILED COMPONENT(S)/PART(S) INFORMATION

| Incident Date(s) | Failure Mileage | Failure Speed |
|---|---|---|
| 02-JUN-2004 05 JUN 04 | 56000 56,844 | 40 MPH 50 MPH |

US35 ALARM SOUNDED - LIGHT CAME ON SAID ENGINE PROBLEM - STARTED FOR TRANSMISSION CAR WOULD NOT START - TOWED TO KEY CHRYSLER - SITE WORK ORDER APPROVED FOR INSPECTION AND SCANNING SAME PROBLEM HAS NOT BEEN ADDRESSED.

CAR IS AT THE DEALER'S LOCATION AWAITING FURTHER INSTRUCTIONS FROM CHRYSLER CORP. AUBURN HILLS, MICH.

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

| Tire Make | Tire Model (Name or Number) | Tire Size (Example P215/65R15) |
|---|---|---|
| DOT No. (Example: DOTMAL9ABC038) | ☐ Original Equipment ☐ Prior Repair | Failure Location: |
| Tire Component Code | | Tire Failure Type |

## ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

| Make: | Date Manufactured: | Model No./Name: |
|---|---|---|
| Seat Type: | Installation System: | |
| Child Seat Component Code: | Failed Part: | |

## APPLICABLE INCIDENT INFORMATION

*(Please describe in detail the Incident(s), Fatality(s), Crash(es), and Injury(ies).)*

| Crash | Fire | Number of Persons Injured | Number of Deaths | Reported to Police |
|---|---|---|---|---|
| ☐ Yes ☒ No | ☐ Yes ☒ No | 0 | 0 | N |

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED A DASHBOARD LIGHT AND A BELL NOTIFIED CONSUMER THAT AN ENGINE PROBLEM WAS EVIDENT. ONCE THE VEHICLE WAS SLOWED DOWN AND STOPPED IT WOULD NOT START FOR THE CONSUMER. DEALER EXAMINED THE VEHICLE AND COULD NOT DETERMINE WHAT CAUSED THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974–Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

**Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)**

1st STOPPED TRAVELING FROM WEST TO EAST ON US 35 - TO XENIA OHIO -
ALARM WAS SOUNDED - LIGHT CAME ON INDICATING ENGINE TROUBLE -
CAR STOPPED AT 3 WAY STOP(?) FAIRGROUND RD AND PURDUE - TOWED TO CHARLES DEAN
TOW TRUCK DRIVER MANAGED TO START THE CAR AND DROVE IT UPON TO THE HIGH AND
TOWED IT TO KEY CHRYSLER.
2ND STOPPED TRAVELING FROM EAST TO WEST ON US 35 SAME OCCURANCE AS THE
FIRST - I PULLED OFF AT 1ST EXIT AND WAS TOWED TO CHECK FOR THE CAUSE -
THE PERSON DID NOT KNOW BUT SUGGESTS THAT IT WAS THE IN THE ENGINE AND
THE OIL DISTRIBUTION SYSTEM. HE SUGGESTED THE CAR BE RETURNED TO THE DEALER
FOR ANALYSIS - I CHANGED DIRECTION FROM GOING WEST ON US 35 TO GOING
EAST ON U.S. 35. THE VERY FIRST TRAFFIC SIGNAL THE CAR STOPPED AND HAD TO
BE TOWED A 2ND TIME TO KEY CHRYSLER FOR SERVICE REVIEW. SERVICE MANAGER
CANNOT DETECT THE CAUSES OF THE ENGINE FAILING BUT STATES ATTACH ADDITIONAL SHEETS IF NECESSARY
THE PROBLEM IS INSIDE OF THE ENGINE AND DID CAUSED FOR WHICH CAN'D NOT
BE KNOWN UNLESS IT

U.S. Department of Transportation

**National Highway Traffic Safety Administration**

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**
FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
**Office of Defects Investigation, NVS-216**
400 7th Street, SW
Washington, DC 20590

# VEHICLE OWNER'S QUESTIONNAIRE

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

**DASH2DOT**

and dial toll free at

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