



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100146

Date Received  
2004 JUL 15 PM 7:14  
06-JUN-2004

Repository   
Reference No.  
10075816

OWNER INFORMATION (Type or Print)

Name: [Redacted]  
Address: [Redacted]  
City: BELAIR State: MD Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] YES  NO  Date: 6/18/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: JA4MT21A83J [Redacted]  
Make: MITSUBISHI Model: MONTERO Model Year: 2003  
Date Purchased: [Redacted] Dealer's Name and Telephone Number: LEU STOLER (OUT OF BUSINESS)  
Original Owner: [Redacted] Dealer's City: BALTIMORE State: MD Zip Code: [Redacted] Engine: No. Cylinders: 6 Fuel Type: GAS  
Transmission Type: AUTO matic  Antilock Brakes  Cruise Control Powertrain: [Redacted] Vehicle Component Code: 06000 ENGINE AND ENGINE COOLING Multiple Failure: 10

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 06-NOV-2002 Failure Mileage: 37,500 Failure Speed: 0 TRANSMISSION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/85R15): [Redacted]  
DOT No. (Example: DOTM18ABC036): [Redacted] Original Equipment Prior Repair:  Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash:  Yes  No Fire:  Yes  No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN ATTEMPTING TO START THE VEHICLE IN THE MORNING ENGINE STALLED. THERE WAS A DELAY IN ACCELERATION. \*AK  
AFTER STARTING VEHICLE AND MOVING OFF IN LOW SPEED, VEHICLE SOMETIMES STALLS AFTER COMING TO A STOP (e.g. STOP SIGN). VEHICLE ACTS LIKE IT IS IN NEUTRAL. GEAR INDICATOR SHOWS DRIVE, BUT VEHICLE CONTINUED ON BACK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

DOES NOT PERTAIN TO THE ACCELERATOR. THIS HAPPENS AFTER VEHICLE HAS BEEN SITTING FOR A NUMBER OF HOURS, GENERALLY MORE THAN 8 HOURS. THIS HAS OCCURRED APPROXIMATELY 7 TIMES IN THE LAST 2 MONTHS.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



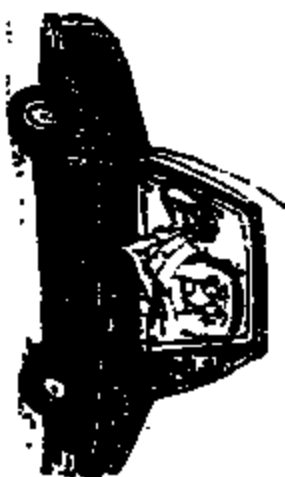
NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

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1-888-327-4238

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