



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100218

Date Received

2004 JUN -6 PM 7:37
07-JUN-2004Repository ☐Reference No.
10075813

OWNER INFORMATION (Type or Print)

Name

Address

City AUBURN

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an authorized signature, please print name or address to the vehicle manufacturer.

Signature of Owner

Date 6/16/04

☒ YES ☐ NO

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FTRX18W4XC

Make
FORDModel
F160Model Year
1999

Date Purchased

2/20/01

Dealer's Name and Telephone Number

H+L FORD

315-252-7255

Original Owner

Dealer's City

AUBURN, NY.

State

NY

Zip Code

13021

Engine:

No. Cylinders

8

Fuel Type:

GAS

Transmission Type

AUTOMATIC

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

017500 STEERING/LINKAGES/TIE ROD ASSEMBLY

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

07-JUN-2004

Failure Mileage

57412.

Failure Speed

25

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/66R16)

DOT No. (Example: DOTM16ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 25 MPH TIE ROD FAILED. CONSUMER WAS UNABLE TO MAINTAIN CONTROL OF THE VEHICLE. CONSUMER PULLED OVER, AND HAD VEHICLE TOWED TO THE DEALER. MECHANIC DETERMINED THAT TIE ROD NEEDED TO BE REPLACED DUE TO WORN OUT PARTS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

The failure of the tie rod end was sudden and without any warning. If I had been driving at highway speed, the end result would have been catastrophic and the vehicle would have probably rolled over, etc. There were no warning signs such as front end "shimmy" or any other control problems prior to the failure. The vehicle had passed a NYS inspection by H&L Ford on 3/02/04 and no mention of any tie rod wear, etc was mentioned at that time. In addition to the failed tie rod end that had broken apart, the dealer found the remaining three ends to be bad and advised me to replace them also, as a safety issue. Considering what had just occurred, I agreed and the vehicle was repaired at a cost of \$520.00. The thought of what could have happened if I had been driving faster is frightening. This is a safety issue that deserves attention.

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**