



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2004 JUN

07-JUN-2004

Repository ☐

Reference No.
10075789

OWNER INFORMATION (Type or Print)

Name

Address

City CULPEPER

State VA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner Date 6/16/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1D7HU18D4L

Make
DODGE

Model
RAM

Model Year
2004

Date Purchased

12/21/03

Dealer's Name and Telephone Number

Darcars Chrysler 301-423-5111

Engine:

No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

Marlow Heights

State

Md.

Zip Code

20746

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

141000 AIR BAGS:FRONTAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
14-MAY-2004

Failure Mileage
12000

Failure Speed
45 miles

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC096)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

1

Number of Deaths

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure:
i.e., parts repaired or replaced (and if old part is available).

DURING A FRONTAL COLLISION FRONT AIR BAGS DID NOT DEPLOY. CONSUMER SUSTAINED NECK INJURIES. DEALERSHIP WAS NOTIFIED,
BUT DID NOT RESOLVE THE PROBLEM. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

When I talked to someone on the phone they said to send a copy of my medical bill too.

ATTACH ADDITIONAL SHEETS IF

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 7th St., S.W.
Washington, D.C. 20580

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 78173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20580

GREEN
FROM
Far Far Away

YES
OWN
3
QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4238

DOT Auto Safety Hotline
(DASH) 2 DOT

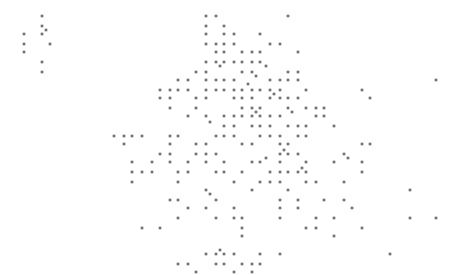


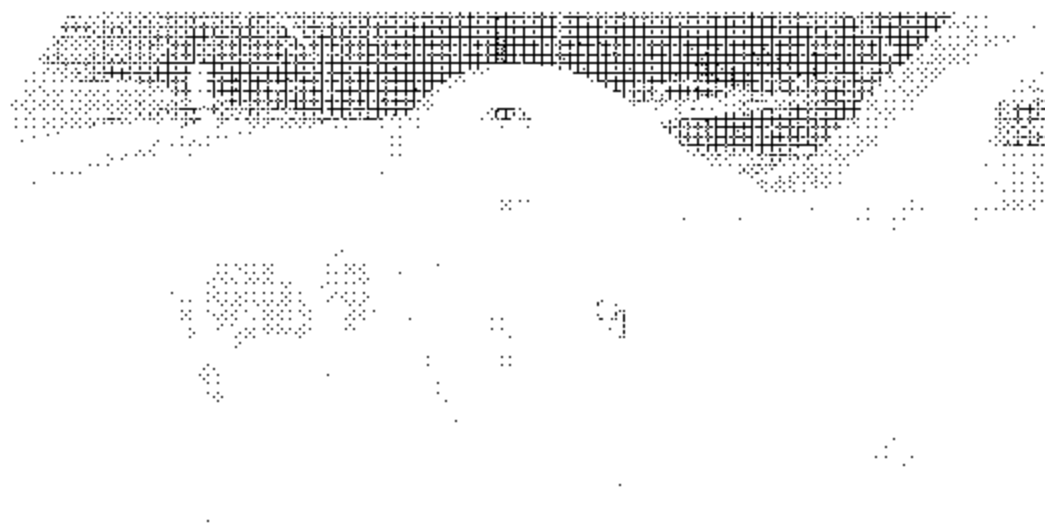
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U.S. Department of Transportation
National Highway Traffic Safety
Administration
Washington, D.C. 20580

FIGURE 4 *Not listed*

Case date 05/15/2004		Day of week SAT		Military time (24 hr. clock) 2000		County of crash CULPEPER		Official DMV use	
City of []		Town of []		Location of crash (route/road) RT 669		Landmark at scene []		GPS Lat. []	
Location of crash (route/road) RT 669		Railroad crossing ID no. (if within 150 ft.) []		GPS Long []		Mile marker number []		Local case number []	
at intersection with or $\approx$ 4 miles N S E W [] [] [] [] of RT 663		Location of crash (route/road) RT 663		Number of vehicles 1					
Driver's name (last, first, middle) []		Driver's sex []		Yes, dr. experienced []		Driver's name (last, first, middle) []		Driver's sex []	
Address (street and no.) []		City []		State VA		ZIP []			
Birth date MM/DD/YYYY []		Gender []		Driver's license number []		DL []		State VA	
Vehicle []		Same as driver []		Vehicle owner's name (last, first, middle) or Commercial motor carrier []		Same as driver []			
Address (street and no.) []		City []		State []		ZIP []			
Veh. type 2		Veh. year 2004		Veh. make DODGE		Veh. model RAM		CMV Towed []	
Vehicle plate number []		State VA		B) EHV type 1		C) EHV in service 3		Approximate repair cost 8,500	
U.S. DOT no. or VA no. []		Placed no. and class or name []		U.S. DOT no. or VA no. []		Placed no. and class or name []			
No. of axles []		Truck owner Y [] N []		GVWR []		10,000 and under []		10,001 to 26,000 []	
Name of insurance company (not agent) NATIONWIDE		Name of insurance company (not agent) []		Name of insurance company (not agent) []		Name of insurance company (not agent) []			
Check impact area(s) Circle initial impact []		Graph Diagram []		Check impact area(s) Circle initial impact []		[]			
Before crash 45		Limit 45		Max. cost 45		Loss (ft.) W			
Loss 0 []		Loss 5-17 []		Loss 18-21 []		Loss 22 []			
Damage to property other than vehicles []		Approximate repair cost []		Object struck (tree, fence, etc.) []		Property owner's name (last, first, middle) and address []			
Crash description VEHICLE #1 RAN OFF RIGHT SIDE OF ROAD, OVERCORRECTED, RAN OFF LEFT SIDE OF ROAD AND STRUCK A TREE.		Offense charged driver VEHICLE #1: DUI		Names of injured (if deceased give date of death) []		EMS transport []		Date of death MM/DD/YYYY []	
Investigating officer K.K. DAVIS		Designation no. 6139		Agency/department name and code VA STATE POLICE 156		Reviewing officer []		Report file date 05/16/04	





**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**