



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

### Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: [www.nhtsa.dot.gov/hotline](http://www.nhtsa.dot.gov/hotline)

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Date Received

07-JUN-2004

Repository

04-7-58  
10075757

#### OWNER INFORMATION (Type or Print)

Name

Address

City GLEN ALLEN

State VA

Zip Code

Number

E-mail Address

Extension Telephone Number

Do you authorize  
In the absence of  
Signature of Owner

Manufacturer of your vehicle?  YES  NO

Name or address to the vehicle manufacturer:

Date 06/17/2004

#### VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1BL52P3SR

Make

CHEVROLET

Model

CAPRICE

Model Year

1995

Date Purchased  
11-21-1998

Dealer's Name and Telephone Number  
Julian Graham (dealer out of business)

Engine:

No. Cylinders

8

Fuel Type:

gas

Original Owner

Dealer's City  
Richmond

State VA

Zip Code

23222

Transmission Type

4spd Automatic

Antilock Brakes

Cruise Control

Powertrain

5.7-V8

Vehicle Component Code

151300 SEAT BELTS:FRONT:RETRACTOR (driver's side)

Multiple Failure: 1

#### FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)  
06-JUN-2004

Failure Mileage  
120000

Failure Speed  
0

#### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM1A8ABC038)

Original Equipment  
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

#### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

#### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Yes  No

Fire

Yes  No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

DRIVER SIDE SEAT BELT RETRACTOR FAILED. THE SPRINGS POPPED OUT OF THE PLASTIC, CAUSING THE SPRING TO NO LONGER HOLD TENSION. \*AK

- ① None
- ② Driver's side seat belt failed. It no longer holds belt tension to adjust to the driver's body. The belt's retractor spring ate through its plastic retainer, causing the belt to stay permanently in the fully extended position.
- ③ Vehicle owner ordered a new belt from the Chevy dealer & installed it to correct the problem. The old belt is still available, if needed.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.