



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100218

Date Received: 03-MAY-2004
Repository:
Reference: 10072011

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: MARINETTE State: WI Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of [Redacted] name or address to the vehicle manufacturer.
Signature of Owner: [Redacted] Date: 5/17/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 2GTEK19T7X1541225
Make: GMC Model: PICKUP Model Year: 1999
Date Purchased: 4-26-99 Dealer's Name and Telephone Number: Augustine 920-834-4343 Engine: 8 Cylinders Fuel Type: GAS
Original Owner: Dealer's City: Oconto, WI State: WI Zip Code: 54153
Transmission Type: Auto Antilock Brakes: Powertrain: [Redacted] Vehicle Component Code: 03B100 SERVICE BRAKES, HYDRAULIC; ANTILOCK; CONTROL UNIT/M
 Cruise Control Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 4-30-04 Failure Mileage: 43,400 Failure Speed: 3 mph

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM15ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE APPLYING THE BRAKES THEY MALFUNCTIONED. CONSUMER WAS ABLE TO MAINTAIN CONTROL OF THE VEHICLE, AND PULLED OVER. VEHICLE WAS TAKEN TO THE DEALER FOR INSPECTION, AND MECHANIC DETERMINED THAT THE CONTROL SENSORS NEEDED TO BE REPLACED, AND REPLACED THEM. HOWEVER, PROBLEM RECURRED. *AK

Consumer was pulling into a parking space, which was along bldg. Brakes failed - vehicle hit bldg causing \$2500.00 worth of damage to truck - mechanic indicated ABS system failure, however no warning indicator even came on.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

AUGUSTINE BUICK OLDSMOBILE PONTIAC GMC BODY SHOP
 HWY 41 SOUTH P.O. BOX 295
 OCONTO, WI 54153
 920-834-2903 FAX: 920-834-2712
 FEDERAL ID #39-1264626 STATE TAX ID #263951

CD: LOG NO 1094-1 DATE 04/30/04

SHOP: AUGUSTINE
 ADDRESS: HWY 41 SOUTH P.O. BOX 295
 CITY STATE: OCONTO, WI
 ZIP: 54153

INSP DATE: 04/30/04
 CONTACT: ROY
 PHONE 1: (920)834-2903
 FAX: (920)834-2712

OWNER: [REDACTED]
 ADDRESS: [REDACTED]
 CITY STATE: MARINETTE, WI
 ZIP: [REDACTED]

HOME PHONE: [REDACTED]

LIC#: STATE: VIN: 2GTEK19T7X1541225
 BODY COLOR: MILEAGE:
 CONDITION: ACCTNG CTL#:

*=USER-ENTERED VALUE	E=REPLACE OEM	NG=REPLACE NAGS
EC=REPLACE ECONOMY	UC=RECONDITIONED PRT	UM=REMAN/REBUILT PRT
EU=REPLACE SALVAGE	EP=REPLACE PXN	PC=PXN RECONDITIONED
PM=PXN REMAN/REBUILT	TE=PARTL REPL PRICE	ET=PARTL REPL LABOR
IT=PARTIAL REPAIR	I=REPAIR	L=REFINISH
BR=BLEND REFINISH	TT=TWO-TONE	CG=CHIPGUARD
SB=SUBLET	N=ADDITIONAL LABOR	RI=R&I ASSEMBLY
P=CHECK	AA=APPEAR ALLOWANCE	RP=RELATED PRIOR
UP=UNRELATED PRIOR		

1999 GMC SIERRA K1500 SLE 2DOOR EXT CAB 8CYL GASOLINE 5.3
 CODE: U8043D/A OPTNS T/24XQDPFJGITUC

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES	TWO-STAGE - INTERIOR SURFACES
4-WHEEL DRIVE	ELEC REMOTE CONTROL MIRRORS
POWER DOOR LOCKS	POWER WINDOWS
PRIVACY SIDE & BACK GLASS	REMOTE KEYLESS ENTRY SYSTEM
REAR BUMPER	TRAILER HITCH
AIR CONDITIONING	AUTOMATIC TRANS
CRUISE CONTROL	

OP	GDE	MC	DESCRIPTION	MFG. PART NO.	PRICE	AJ%	B*	HOURS	R
E	0005		BUMPER, FRONT	15758072 GM PART	375.07			2.2	1
E	0456		CVR, FRONT BUMPER UPR	12477935 GM PART	179.07			INC	1
L	0456		CVR, FRONT BUMPER UPR	REFINISH				1.7	4
				1.4 SURFACE					
				0.3 TWO STAGE					
E	0155		BRACE, FRONT BUMPER LT	15705657 GM PART	26.54			0.2	1
E	0029		GRILLE ASSEMBLY	15082218 GM PART	328.75			INC	1
E	0041		HEADLAMP ASSY, HALOG LT	16526135 GM PART	258.63			0.3	1
N	0973		HEADLAMPS AIM	ADDNL LABOR OPERA				0.5	1

1999 GMC SIERRA K1500 SLE 2DOOR EXT CAB
CD LOG NO 1094-1

E 0110	LAMP, SIDE MARKER	LT 16526125 GM PART	80.76	0.1	1
BR 0083	13 PANEL, HOOD	BLEND REFINISH		2.6	4
		1.3 BLEND			
		0.6 TWO STAGE SETUP			
		0.7 TWO STAGE			
E 0103	FENDER, FRONT	LT 88944417 GM PART	217.00	2.5	1
L 0103	FENDER, FRONT	LT REFINISH		4.0	4
		2.3 SURFACE			
		1.0 EDGE			
		0.7 TWO STAGE			
BR 0209	PNL, FRONT DOOR OUTE	LT BLEND REFINISH		1.5	4
		1.0 BLEND			
		0.5 TWO STAGE			

12 ITEMS

MC MESSAGE(S)

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					1,465.82
PAINT MATERIAL					225.40
PARTS & MATERIAL TOTAL					1,691.22
TAX ON PARTS & MATERIAL @				5.500%	93.02
LABOR	RATE	REPLACE HRS	REPAIR HRS		
1-SHEET METAL	46.00	5.3	0.5		266.80
2-MECH/ELEC	46.00				
3-FRAME	46.00				
4-REFINISH	46.00	9.8			450.80
5-PAINT MATERIAL	23.00				
LABOR TOTAL					717.60
TAX ON LABOR		@		5.500%	39.47
SUBLET REPAIRS					
TOWING					
STORAGE					
GROSS TOTAL					2,541.31
NET TOTAL					2,541.31

ADP SHOPLINK U4016 ES CD LOG 1094-1 DATE 04/30/04 03:23:51PM R6.35 CD 03/04
PXN: Y/00/00/00/00/00 CUM 00/00/00/00/00 GEOCODE 54153
HOST LOG

(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

2.8 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

THIS ESTIMATE HAS BEEN PREPARED BASED ON THE USE OF ONE OR MORE REPLACEMENT PARTS SUPPLIED BY A SOURCE OTHER THAN THE MANUFACTURER OF YOUR MOTOR VEHICLE. WARRANTIES APPLICABLE TO THESE REPLACEMENT PARTS ARE PROVIDED BY THE

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**