



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-3333 SEP 28 AM 11:41
(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100145

Date Received

Repository ☐

03-JUN-2004

Reference No.
10075666

OWNER INFORMATION (Type or Print)

Name [REDACTED]
Address [REDACTED]
City ALEXANDRIA State VA Zip Code [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an address to the vehicle manufacturer:
Signature of Owner [REDACTED] Date 9.15.04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver side
PLEASE FILL IN 108ZK8275VZ [REDACTED] Make SATURN Model SW1 Model Year 1987

Date Purchased 07-97 Dealer's Name and Telephone Number LINDSAY SATURN 703-998-5600
Original Owner [REDACTED] Dealer's City ALEXANDRIA State VA Zip Code [REDACTED] Engine: No. Cylinders Fuel Type:

Transmission Type ☐ Antilock Brakes Powertrain
☐ Cruise Control Vehicle Component Code
116000 ELECTRICAL SYSTEM:IGNITION
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 13-APR-2004 Failure Mileage 56446 Failure Speed 40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTMALBABC036) ☐ Original Equipment ☐ Prior Repair Failure Location:
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Fatality, Crash(es), and Injury(ies).)

Crash ☐ Yes ☒ No Fire ☐ Yes ☒ No
Number of Persons Injured 0 Number of Deaths 0 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 40 MPH THE ENGINE FAILED WITHOUT WARNING. THE DEALER STATES THE IGNITION COIL PACK HAD MALFUNCTIONED.
PLEASE PROVIDE ADDITIONAL INFORMATION.

REPAIR SHOP
MY ENGINE SHUT DOWN WHILE I WAS DRIVING ON
HIGHWAY. THE ONLY HINT OF A PROBLEM WAS STEADY
WARNING ON DASH TO "SERVICE VEHICLE". THIS WARNING WAS
NOT FLASHING (URGENT) + HAD ONLY BEEN ON BRIEFLY.
OVER →

Include, if available, Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974, Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es)

IF I HAD BEEN ON I-95 I COULD HAVE BEEN
HIT BY A LARGE TRUCK & KILLED.

REPAIR SHOP TOLD ME THAT SATURN KNEW ITS
1991-1999 VEHICLES HAD SAME COIL PACK &
THAT IT WOULD SHUT DOWN.

I FEEL SATURN SHOULD HAVE RECALLED THESE
VEHICLES & REPLACED DEFECTIVE "IGNITION
COIL".

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



**VEHICLE
OWNER'S**

QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.dot.gov/defects