



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1388

Date Received

03-JUN-2004

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OWNER INFORMATION (Type or Print)

Name: [REDACTED]
Address: [REDACTED]
City: EDGEWATER State: FL Zip Code: [REDACTED]

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date: 6/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)
PLEASE PROVIDE: 1FMDA11U6TZ [REDACTED]
Make: FORD Model: AEROSTAR Model Year: 1996
Date Purchased: _____ Dealer's Name and Telephone Number: _____
Engine: No: Cylinders: _____ Fuel Type: _____
Original Owner: Dealer's City: _____ State: _____ Zip Code: _____
Transmission Type: Antilock Brakes Powertrain: _____
 Cruise Control Vehicle Component Code: 191000 TIRES:TREAD/BELT
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 16-MAY-2004 Failure Mileage: 99500 Failure Speed: 70
PATE AN NAME
FR-440-TUWS95

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: FIRESTONE Tire Model (Name or Number): FIRESTONE Tire Size (Example P215/65R15): 3157DR14 2157DR14
DOT No. (Example: DOTN1A8ABC036): HYHY4FA229
 Original Equipment Prior Repair Failure Location: LEFT REAR
Tire Component Code: 191000 TIRES:TREAD/BELT Tire Failure Type: _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: _____ Number of Deaths: _____ Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 70 MPH, THE REAR DRIVER SIDE TIRE TREAD SEPARATED. THE CONSUMER MANAGED TO PULL OVER TO CHANGE TIRE. THE DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. PLEASE PROVIDE MORE INFORMATION. SIZE#2157DR14
DOT#HYHY4FA229. *NM

FIRESTONE HAS PAID FOR REPLACEMENT TIRE AND DAMAGES TO CAR

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

