



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

20 JUN 2004 19 7

Repository ☐

Reference No.
10075597

OWNER INFORMATION (Type or Print)

Name

Address

City RIVERVIEW

State FL

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 06/23/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTRE14213HE

Make

FORD

Model

E150

Model Year

2003

Date Purchased

Dealer's Name and Telephone Number

BRANDON FORD 813-246-3673

Engine:

No: Cylinders 8

Fuel Type:

BAS

Original Owner

☒

Dealer's City

BRANDON

State

FL

Zip Code

33619

Transmission Type

Auto

☒ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

103100 POWER TRAIN:AUTOMATIC TRANSMISSION:CONTROL MOD

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

02-JUN-2004

Failure Mileage

6125

Failure Speed

TRANSMISSION LINKAGE
NOT CORRECT (SEE WORK ORDER ENCLOSED)

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC038)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced (and if old part is available).

WHILE IDLING IN THE DRIVEWAY CONSUMER STEPPED OUT OF THE VEHICLE AND WENT INSIDE THE HOUSE. VEHICLE WENT INTO REVERSE ON ITS OWN, AND DROVE BACKWARDS INTO THE GARAGE, BENDING THE DRIVER SIDE DOOR WHICH WAS OPEN. CONSUMER TOOK THE VEHICLE TO THE DEALER, WHO CLAIMED THAT HE UNDERSTOOD WHAT HAPPENED BUT DID NOT THINK THAT WHAT HAPPENED WAS A DEFECT. *AK

When I compared the shift lever between the Ford Van & my Chevy VAN, the Chevy will not stick between Park & Reverse unlike the Ford VAN. This is definitely a safety issue.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

04
U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

Mr. & Mrs. E. Moore
6223 Cricket Hollow Dr.
Riverview, FL 33569



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH 2 DOT)



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.nhtsa.gov/questionnaire

06/09/2004 at 10:16 AM
B7353

Job Number: 3474

BRANDON FORD
License #: FAX #(813)24
TAX ID 59-3043050
9090 ADAMO DR
TAMPA, FL 33619
(813)371-8100 Fax: (813)246-4100

PRELIMINARY SUPPLEMENT 1 WITH SUMMARY

Written By: PATRICIA NOVAK
Adjuster: Processor Team 8 (800)627-4028

Insured:

Owner:

Address:

RIVERVIEW, FL

Evening:

Business:

Claim #

Policy #

Deductible: \$500.00

Date of Loss: 06/02/2004 at 02:30 PM

Type of Loss: Collision

Point of Impact:

Inspect

Location:

Insurance STATE FARM INSURANCE COMPANIES
Company: 4620 WOODLAND CORP
TAMPA, FL 33614-2415

Business: (800)627-4028

Days to Repair

2003 FORD E150 4X2 CARGO 6-4.2L-FI 3D VAN YZ WHITE

VIN: 1FTRE14213H

Lic:

Prod Date: 09/2003 Odometer: 5132

Air Conditioning

Tilt Wheel

Intermittent Wipers

Dual Mirrors

Clear Coat Paint

Stone Guard

Power Steering

Power Brakes

Power Mirrors

Anti-Lock Brakes (4)

Driver Air Bag

Passenger Air Bag

Wheel Disc Brakes

Bucket Seats

Rear Step Bumper

Trailer Package

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1#	S01	START DATE 06-07-04	1			
2#		FINISH DATE	1			
3		DOOR				
4	Repl	LT Door shell sail mounted mirror	1	533.62	3.6	3.5
5		Add for Clear Coat				1.4
6		Add for mirror			0.4	
7	Repl	LT Hinge upper	1	24.67	0.3	0.3
8	Repl	LT Hinge lower	1	35.83	0.3	0.3
9		FENDER				
10	R&I	LT R&I fender assy			1.3	
11+	Rpr	LT Fender			4.0	2.0
12		Overlap Major Adj. Panel				-0.4
13		Add for Clear Coat				0.3
14		Add for Stone Guard				0.5
15		PILLARS, ROCKER & FLOOR				

06/09/2004 at 10:16 AM
27353

Job Number: 3474

PRELIMINARY SUPPLEMENT 1 WITH SUMMARY
2003 FORD E150 4X2 CARGO 6-4.2L-FI 3D VAN YZ WHITE

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
16*	Rpr	LT Aperture panel				4.0	1.0
17		Overlap Major Adj. Panel					-0.4
18		Add for Clear Coat					0.1
19		Add for Stone Guard					0.3
20#		CORROSION PROTECTION	1	10.00		0.5	
21#		CAR COVER	1	10.00			
22#		HAZ MAT	1	2.00			
Subtotals ==>				616.12		14.4	8.9
Parts							616.12
Body Labor							547.20
Paint Labor							838.20
Paint Supplies							195.80
SUBTOTAL							\$ 1697.32
Sales Tax							Tier 1 \$ 1697.32 @ 7.00000 118.81
GRAND TOTAL							\$ 1816.13
ADJUSTMENTS:							
Deductible							500.00
CUSTOMER PAY							\$ 500.00
INSURANCE PAY							\$ 1316.13

WE ARE NOT RESPONSIBLE FOR ARTICLES LEFT IN YOUR CAR. PARTS PRICES
MAY CHANGE DUE TO INCREASED PRICE FROM MANUFACTURER. THIS IS AN
ESTIMATE OF DAMAGES. WE ARE ONLY ALLOWED TO WRITE DAMAGES THAT
CAN BE SEEN AT THE TIME OF THE ESTIMATE. THERE MAY BE ADDITIONAL
HIDDEN DAMAGE THAT WE MAY HAVE TO CHARGE FOR. LABOR RATES ARE CALCULATED BOTH
BY HOURLY RATE AND FLAT AS INDICATED ON ATTACHED ESTIMATE.

THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).