



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4238)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

02-JUN-2004

Repository ☐

Reference No: 25
10075548

OWNER INFORMATION (Type or Print)

Name

Address

City UNION BEACH

State NJ

Zip Code

Dealing Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner Date 6/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G1ND52J1

Make

CHEVROLET

Model

MALIBU

Model Year

2000

Date Purchased

10/11/1999

Dealer's Name and Telephone Number

All American Chevrolet (738) 671-6200

Engine:

No. Cylinders

6

Fuel Type:

GAS

Original Owner

☒

Dealer's City

Middletown

State

NJ

Zip Code

07718

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

127200 EXTERIOR LIGHTING: HAZARD FLASHING WARNING LIGHTS:

Multiple Failure: 51

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

16-MAR-2004

Failure Mileage

94000

Failure Speed

Flasher Switch (Part of Recall)
HAZARD

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABCO38)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

RECALL 03V327000 CONCERNING HAZARD WARNING SWITCH. INTERMITTENTLY AT ANY SPEED THE HAZARD LIGHTS AND THE TURN SIGNAL LIGHTS WILL NOT WORK. THIS PROBLEM OCCURRED MORE THAN FIFTY TIMES SINCE OWNERSHIP OF THE VEHICLE. CONSUMER'S VEHICLE WAS NOT A PART OF THE RECALL. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. Information provided for administrative enforcement or litigation against a manufacturer or your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(es)

Turn Signal and Hazard lights have been intermittent since 1/2004. For 3 Months have been inoperative. More than Operative. Turn Signals not operating are a Safety hazard that can cause an accident. Hazard Signals that do not operate fail to warn oncoming drivers of your car problem and can cause a motorist to collide with your car. When I found on The NHTSA Website a recall of The Same Make Model and year of My Car With The Same EXACT PROBLEM. When I spoke to A Woman at Chevrolet, she stated "Your Car is NOT Part of THE Recall and ALTHOUGH The Problem is exactly the same your Car has 94,000 miles on it. We are not honoring your Complaint". When I took the car to ALL AMERICAN Chevrolet they found the Switch Hazard (Left) switch to be Broken / Inoperative / Defective. They Replaced the Switch and charged me \$136.86 for Repair. The Service Rep himself stated The Problem is Same AS Recall. I wish to be reimbursed by Chevrolet. Attached is Bill from All American Chevrolet.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY PROBLEMS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



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National Highway Traffic Safety
Administration
http://www.nhtsa.dot.gov



Office of Defects Investigation

Recalls - Search Results

Recall Date : August 27, 2003
TYPE : VEHICLE
BUILD DATES : February 1, 2000 - June 23, 2000
MAKE : CHEVROLET
MODEL : MALIBU

Make : CHEVROLET

Model : MALIBU

Year : 2000

NHTSA CAMPAIGN ID Number : 03V327000

Recall Date : AUG 27, 2003

Components : EXTERIOR LIGHTING;HAZARD FLASHING WARNING LIGHTS;SWITCH

Potential Number Of Units Affected : 670740

Summary:

CERTAIN PASSENGER VEHICLES HAVE HAZARD WARNING SWITCHES THAT MAY EXPERIENCE SOLDER JOINT CRACKING CAUSED BY RAPID TEMPERATURE TRANSITIONS AND THE SOLDERING PROCESS. IF SOLDER JOINT CRACKING OCCURS AND RESULTS IN AN OPEN CIRCUIT, THE TURN SIGNALS/HAZARD LAMPS BECOME INTERMITTENT OR INOPERATIVE.

Consequences:

WHEN THE TURN SIGNALS ARE INOPERATIVE, THE DRIVER CANNOT USE THEM TO SIGNAL INTENT TO TURN THAT COULD RESULT IN A CRASH.

Remedy:

DEALERS WILL REPLACE THE HAZARD WARNING SWITCH. OWNER NOTIFICATION BEGAN ON FEBRUARY 5, 2004. OWNERS SHOULD CONTACT CHEVROLET AT 1-800-630-2438, PONTIAC AT 1-800-620-7668, OR OLDSMOBILE AT 1-800-630-6537.

Notes:

GM RECALL NO. 03043. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).

1-800-630-2438
202-1020

1-222 813
459

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**