



U.S. Department of Transportation  
National Highway Traffic Safety Administration

DOT Auto Safety Hotline  
**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100745

Date Received: 02-JUN-2004  
Repository:   
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**OWNER INFORMATION (Type or Print)**

Name: [Redacted]  
Address: [Redacted]  
City: HIGHLAND State: CA Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]  
Evening Telephone Number: [Redacted]  
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.  
Signature of Owner: [Redacted] Date: 6/10/04  YES

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: J A 3 A J 2 L E 6 2 U [Redacted]  
Make: MITSUBISHI Model: LANCER Model Year: 2002  
Date Purchased: 9/20/02 Dealer's Name and Telephone Number: San Bernardino Motors Inc 909-777-7777  
Original Owner: [Redacted] Dealer's City: SAN BERNARDINO State: CA Zip Code: [Redacted]  
Transmission Type: [Redacted] Powertrain: [Redacted]  
Vehicle Component Code: 181000 VEHICLE SPEED CONTROL: ACCELERATOR PEDAL  
Multiple Failure: 3

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s): 01-JUN-2004 Failure Mileage: 17400 Failure Speed: [Redacted]  
The car accelerated and I put in Neutral and shut it off.

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TYRE FAILURE**

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example: P215/65R15): [Redacted]  
DOT No. (Example: DOTMALSABC036): [Redacted] Original Equipment:  Prior Repair:  Failure Location: [Redacted]  
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)  
Crash:  Yes  No Fire:  Yes  No  
Number of Persons Injured: 0 Number of Deaths: 0 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE APPLYING BRAKES VEHICLE ACCELERATED. IN ORDER TO SLOW THE VEHICLE DOWN CONSUMER HAD TO ENGAGE THE VEHICLE INTO NEUTRAL, AND SHUT THE IGNITION OFF. \*AK  
I took the car in October because I almost hit some people in a crosswalk. I put the car in neutral and shut it off. It was going 100. I took it to the Mitsubishi Tech center and nothing showed up on the computer. I did it again in May 31st I had a neighbor with me. I took it back to Mitsubishi again. They said they could fix it. I would have to leave my car. I don't know when it will be it again. Like the automatic check is sticking.

Include, if available: Police Report, Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) The information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to answer this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Thank you Very Much [Redacted]

6/10/04