



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DDT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received: 2004 JUN 26 PM 4:04
Repository:
Reference No.: 10075463

OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: WESTLAKE State: OH Zip Code: [Redacted]
Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of a signature or address to the vehicle manufacturer, Date: 6/26/04
Signature of Owner: [Redacted]

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side: 1G3GR82C2S4 [Redacted]
Make: OLDSMOBILE Model: AJRORA Model Year: 1985
Date Purchased: JAN 1995 Dealer's Name and Telephone Number: EARL OLDS GM TRUCK 216-933-7100
Original Owner: Dealer's City: CLEVELAND State: OH Zip Code: OHIO 44130
Engine: No. Cylinders: (8) Fuel Type: Gas
Transmission Type: AUTOMATIC Antilock Brakes Cruise Control Powertrain: FRONT WHEEL DRIVE
Vehicle Component Code: 070000 FUEL SYSTEM, GASOLINE
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 01-JUN-2004 Failure Mileage: 99,600 Failure Speed: -
102202 FUEL RAIL

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name, or Number): [Redacted] Tire Size (Example P215/65R15): [Redacted]
DOT No. (Example: DOTM19ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: 20026 Number of Deaths: 20026 Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old parts available).

CONSUMER'S VEHICLE EXPERIENCED THE SAME DEFECT AS MENTIONED IN NHTSA RECALLS 04V110000: VEHICLES EQUIPPED WITH 4.0L V6 ENGINES HAVE A CONDITION IN WHICH THE NYLON TUBING USED IN THE FUEL RAIL CONSTRUCTION MAY DEGRADE AND CRACK. THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. 1AK

SEE ATTACHED COMMENT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

1995 AURORA LEAKED GASOLINE OUT TO DRIVEWAY. I TOOK IT TO MY AUTO SERVICE (MADISON AUTO SERVICE) AND THEY FOUND THAT THE FUEL RAIL WAS LEAKING SHOOTING GAS DOWN INTO THE STARTER. THE MECHANIC WHO DID THE REPAIR STATED THAT THE GAS COULD HAVE IGNITED AND CAUSED AN EXPLOSION OR AT LEAST A BAD FIRE. I STILL HAVE THE FAILED FUEL RAIL THAT WAS REMOVED. I PAID THE BILL (COPY OF INVOICE ATTACHED) AND DIDN'T THINK MUCH ABOUT IT.

ON MARCH 13, 2004 AN ARTICLE APPEARED IN OUR LOCAL NEWSPAPER STATING THAT 1995-1997 MODEL YEAR AURORAS WERE BEING RECALLED DUE TO FUEL LEAKING INTO THE ENGINE COMPARTMENT (COPY OF ARTICLE ATTACHED).

I WAITED PATIENTLY UNTIL MAY WAITING FOR MY RECALL NOTICE. ON MAY 12, 2004 I CALLED GENERAL MOTORS OLDSMOBILE CUSTOMER ASSISTANCE AND INQUIRED WHY I HAD NOT RECEIVED A RECALL NOTICE. I WAS ADVISED THAT ONLY THE 1996 AND 1997 AURORAS WERE RECALLED.

ON MAY 17, 2004 I PULLED OFF THE NHTSA WEB SITE A RECALL NOTICE

FOR 1995 AURORAS FOR FUEL RAIL FAILURES
(SEE ATTACHED COPY).

ON JUNE 1, 2009 I TALKED TO
OLDSMOBILE CUSTOMER ASSISTANCE WHO
ADVISED THAT THE 1995 AURORAS WERE
INDEED BEING RECALLED. THEY ADVISED
I WOULD RECEIVE A RECALL NOTICE IN
JULY.

I DID NOT RECEIVE ANY RECALL NOTICE
IN JULY AND UPON CHECKING BACK WITH
OLDSMOBILE THEY NOW SAY THAT THE
1995 MODELS ARE NOT ON RECALL.

AS I VIEW IT THERE ARE 1995 AURORAS
BEING DRIVEN ON THE ROAD WITH UNSAFE
FUEL DELIVERY SYSTEMS WHICH SHOULD BE
REPAIRED BEFORE SOMEONE IS WOUNDED OR
KILLED.

ALSO I WOULD LIKE TO KNOW WHY YOUR
WEBSITE STATES THAT THERE IS A RECALL ON
1995 AURORAS WHEN THERE IS NONE.

PLEASE RESPOND TO MY COMMENTS



Office of Defects Investigation

Navigate: [ODI Home](#) » [Recalls](#) » [Search](#) » [Results List](#)

[Help](#)

- **Complaints**
 - » [Search](#)
 - » [File a Complaint](#)
- **Defect Investigations**
 - » [Search](#)
- **Safety Recalls**
 - » [Search](#)
- **Service Bulletins**
 - » [Search](#)
- **Downloads**
- **Foreign Campaigns**
 - » [Search](#)
- **ENR Information**
 - » [Account Management](#)
 - » [Equipment Manufacturer](#)
 - » [Low Volume Manufacturer](#)
- **Sitemap**
- **Contact**

1-888-DASH-2-DOT
(1-888-327-4236)

Search Results		
Report Date : May 17, 2004 at 07:12 PM	New Search	
TYPE : VEHICLE		
YEAR : 1995		
MAKE : OLDSMOBILE		
MODEL : AURORA	Print Version	
Results : 1 All records displayed		
Make : OLDSMOBILE	Model : AURORA	Year : 1995
NHTSA CAMPAIGN ID Number : 04V110000		Recall Date : MAR 03, 2004
Component: FUEL SYSTEM, GASOLINE:DELIVERY:HOSES, LINES/PIPING, AND FITTINGS		
Potential Number Of Units Affected : 483477		
Summary: SOME PASSENGER VEHICLES EQUIPPED WITH 4.0L V8 ENGINES HAVE A CONDITION IN WHICH THE NYLON TUBING USED IN THE FUEL RAIL CONSTRUCTION MAY DEGRADE AND CRACK. ADDITIONALLY, THE 1995 MODEL YEAR USES A UNIQUE UNDERHOOD FUEL RETURN LINE THAT MAY CRACK AT UNUSUALLY HIGH RATES. CRACKING OF THE FUEL RAIL OR RETURN LINE TUBING CAN RESULT IN A FUEL LEAK INTO THE ENGINE COMPARTMENT.		
Consequences: FUEL LEAKAGE, IN THE PRESENCE OF AN IGNITION SOURCE, COULD RESULT IN A FIRE.		
Remedy: DEALERS WILL INSTALL A NEW FUEL RAIL ASSEMBLY CONSTRUCTED OUT OF STAINLESS STEEL. DEALERS WILL ALSO INSTALL A REVISED CHASSIS FUEL RETURN LINE. OWNER NOTIFICATION IS EXPECTED TO BEGIN DURING MAY 2004. OWNERS SHOULD CONTACT OLDSMOBILE AT 1-800-630-6537.		
Notes: GM RECALL NO. 04014. CUSTOMERS CAN ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 1-888-DASH-2-DOT (1-888-327-4236).		
Document Search <input type="checkbox"/> Check to Request Research. Submit below. Request Research		

[NHTSA Home](#) | [ODI Home](#) | [Complaints](#) | [Defect Investigations](#) | [Recalls](#) | [Service Bulletins](#)



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**