



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET www.nhtsa.dot.gov/hotline

FDR AGENCY USE ONLY 100192

Date Received
20
27-MAY-2004

Report No.
Reference No. 85 171 2 05
10074405

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]
City BRANDON State FL Zip Code [Redacted]

Daytime Telephone Number [Redacted]
E-mail Address [Redacted]
Business Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 5/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
3C3EL5SHDX [Redacted] Make CHRYSLER Model SEBRING Model Year 1999
Date Purchased 10/01 Dealer's Name and Telephone Number COURTESY CHRYSLER Engine: No. Cylinders 6 Fuel Type:
Original Owner Dealer's City BRANDON State Zip Code
Transmission Type Antilock Brakes Powertrain Vehicle Component Code 160000 STRUCTURE
 Cruise Control Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 02-FEB-2004 Failure Mileage 45000 Failure Speed N/A

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make N/A Tire Model (Name or Number) Tire Size (Example P215/65R15)
DOT No. (Example: DOTM19ABC036) Original Equipment Prior Repair Failure Location: ~~FLORIDA ADDRESS BRANSON~~
Tire Component Code Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: N/A Date Manufactured: Model No./Name:
Seat Type: Installation System:
Child Seat Component Code: Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No Number of Persons Injured Number of Deaths Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e., parts repaired or replaced (and if old part is available).

REPAIR
RODENT'S CRACKS WAS ESTIMATED
THE CONSUMER OWNS A CONVERTIBLE AND INDICATED THAT THE STITCHING AROUND THE WINDOWS OF THE CONVERTIBLE IS CAUSING THE WINDOWS TO FALL OUT. THE CONSUMER CONTACTED THE DEALER AND WAS TOLD THAT IT WAS NOT A WARRANTY ITEM AND THAT THEY WILL DO NOTHING. THERE RESPONSE WAS THAT DUE TO THE FLORIDA HEAT, IT WILL DO THIS AND THERE IS NOTHING THEY WILL DO. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. *NIM OUTSIDE SERV. WILL REPLACE AT COST OF 3400-500. IN OVER ONE HUNDRED SEBRING OWNERS OF ALL YR. & MODELS, MET W/REP. FROM LOCAL NEWS-CONSUMER ADVOCATE, AND ALL HAD SAME EXPERIENCE W/REP STITCHING/RERR WINDOW/SAME EXPERIENCE OVERALL W/VARIOUS CHRYSLER CAR OF TAMPA BAY AREA ALONE. THIS IS QUITE EVIDENT THAT PROBLEM IS MFG. DEFECT- NEEDS TO BE CORRECTED- NEW TOP & STITCHING IS REQUESTED A/N/C.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

VIN# 3C3E155H3XT [REDACTED]

1999 Chrysler

Sebring JK1 (PIX-6)

*1 # 2 = Rear window as
shown w/ seam binding
(noted) removed. * stitching is
loose rotting on existing
portion that holds
window in place.

3 # 4 = left side window

5 # 6 = right side "





