



# DOT Auto Safety Hotline

U.S. Department of Transportation  
National Highway Traffic Safety Administration

**Vehicle Owner's Questionnaire**  
To Report Vehicle Safety Defects  
1-888-DASH-2-DOT  
(1-888-327-4236)  
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1369

Date Received  
27 MAY 2004

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### OWNER INFORMATION (Type or Print)

Name [Redacted]  
Address [Redacted]  
City ASHLEY State IL Zip Code [Redacted]

Daytime Telephone Number [Redacted]  
Evening Telephone Number [Redacted]  
E-mail Address [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?  
In the absence of an authorization, NHTSA will use your name or address to the vehicle manufacturer.  
Signature of Owner [Redacted]  YES  NO  
Date (MM/DD/YY) 01/01/04

### VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side  
1GTCG292XV [Redacted] Make GMC Model SIERRA Model Year 1997  
Date Purchased 01/10/03 Dealer's Name and Telephone Number Holzhauser Auto & Truck  
Original Owner [Redacted] Dealer's City Washville State IL Zip Code 62453  
Engine: No: Cylinders 8 Fuel Type: GAS  
Transmission Type Automatic  Antilock Brakes  Cruise Control Powertrain 2 wheel drive  
Vehicle Component Code 136200 VISIBILITY: WINDSHIELD WIPER/WASHER: MOTOR  
Multiple Failure: 1

### FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 20-MAY-2004 Failure Mileage 65000 Failure Speed

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make [Redacted] Tire Model (Name or Number) [Redacted] Tire Size (Example P215/65R15)  
DOT No. (Example: DOTM19ABC036)  Original Equipment  Prior Repair Failure Location:  
Tire Component Code [Redacted] Tire Failure Type [Redacted]

### ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]  
Seat Type: [Redacted] Installation System: [Redacted]  
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

### APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(es).)  
Crash  Yes  No Fire  Yes  No  
Number of Persons Injured 2 Number of Deaths 2 Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(es).  
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING IN THE RAIN THE WINDSHIELD WIPERS QUIT WORKING. THERE WAS A WINDSHIELD WIPER RECALL 03V15900 BUT THE VIN NUMBER WASN'T INCLUDED IN THE RECALL. \*NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Windshield wipers quit working while raining.  
Hold up a ~~wire~~ wiring harness at wiper motor,  
then only works for a few minutes.

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U.S. Department  
of Transportation

National Highway  
Traffic Safety  
Administration

400 Seventh St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$300



NO POSTAGE  
NECESSARY  
IF MAILED  
IN THE  
UNITED STATES

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



**VEHICLE  
OWNER'S  
QUESTIONNAIRE**

**DOT AUTO SAFETY HOTLINE**

TO REPORT VEHICLE SAFETY DEFECTS  
COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

**1-888-DASH-2-DOT**

**1-888-327-4236**

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(DASH) & DOT



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<http://www.nhtsa.dot.gov/odiv>