



U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

25-MAY-2004

Repository ☐

Reference No.
10074258-56

OWNER INFORMATION (Type or Print)

Name

Address

City PORT CHESTER

State NY

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA will not release your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6-12-04

VEHICLE INFORMATION

17 digit Vehicle Identification Number (located at bottom of windshield on driver's side)

WAUDC68D81A

Make

AUDI

Model

A4

Model Year

2001

Date Purchased

3-27-2004

Dealer's Name and Telephone Number

Car Vision

Engine:

No. Cylinders

4

Fuel Type:

Original Owner ☐

Dealer's City

Norristown

State

PA

Zip Code

19401

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

103000 POWER TRAIN-AUTOMATIC TRANSMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
25-MAY-2004

Failure Mileage

36,000

Failure Speed

40

Brake System

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING THE VEHICLE STALLED. THE DRIVER WAS ABLE TO RESTART THE VEHICLE AND PULL OVER AT WHICH TIME THE VEHICLE STALLED AGAIN. THE DRIVER HAD THE VEHICLE TOWED TO THE DEALER FOR INSPECTION. THE MECHANIC INFORMED THE DRIVER THAT TRANSMISSION FLUID WAS MIXED WITH BRAKE FLUID THUS CAUSING ALL FOUR WHEELS TO LOCK UP. PLEASE PROVIDE ANY ADDITIONAL INFORMATION. *NM

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Sir or Madam:

On March 27th 2004 I had bought from the below mentioned dealership.

CAR VISION

626 MARKELY STREET

NORRISTOWN, PA 19401

MONTGOMERY COUNTY, EASTERN PA

The following certified used vehicle

MAKE: AUDI Sedan Model: A4 1.8T YEAR: 2001 Color: DK GREY

VIN# WAUDC88D81A Salesperson: Wesley

The salesperson that sold me the vehicle was instructed by his management to do the provided certified used car inspection himself, as the facility certified technicians were absent at the time. My wife and I walked with him to the inside of the service area. When he came across the brake fluid container as a part of the inspection process, thinking it was the steering fluid, he decided without any technical certification or mechanical experience to top off the fluid. As he couldn't find any steering fluid in the facility, he called one of his co-workers who recommended him to use transmission fluid as an alternative, thereby adding it to the vehicle "brake fluid" endangering the life of anyone would drive this vehicle. I took my vehicle back to my residence in New York. Then after six weeks, on a hot day as I was driving the vehicle on the highway it came to a dead stop nearly causing a fatal accident. As the vehicle was still covered by the rest of the factory warranty as they informed me, AUDI roadside assistance came and took the vehicle to the nearest AUDI service center. An inspection of the vehicle brake system had resulted in finding non-functioning parts that needed to be changed. As these parts were covered under warranty they pursued by fixing the vehicle. Finally, when the technician attempted to flush the brake fluid he noticed the difference in the fluid nature and later determined that transmission fluid was added, and caused collapsing of the vehicle brake system by expansion under hot temperatures, which makes it out of the warranty liability. He indicated to me the brake fluid container mistakenly taken by Wesley as the steering fluid container. I have discussed this matter with the AUDI national service center over the past week, which therefore made them search the whole vehicle history. They indicated that no brake job was done on the vehicle in the past, and that the services provided would not be covered by the factory warranty because the initial party that caused the negligence has to be responsible. I do have the certified used car check list signed by the salesperson (Wesley), which has his fingerprints formed by the transmission fluid and other substances, beside all other sale and warranty documents, also some clear pictures showing both fluid containers. I therefore require the above-mentioned dealership under the law to be responsible for all costs of restoring the vehicle, as they were the reason for the threatening mistake. I did not try to involve them in fixing the vehicle as they're in Pennsylvania and the 30-days dealer's warranty they had provided was expired, I also did not trust their service area efficiency. AUDI service center had charged me \$4,600 payment for restoring my vehicle and my income salary is (\$25,000-\$30,000). In good faith in justice, I require the dealership that sold me the vehicle and caused the fatal mistake to pay the attached bill and his license revoked for endangering the public life, dishonesty, and deception, as he never admitted his threatening action and refused to be responsible for it. Truly yours,



Carrision Inspection

CERTIFIED USED CAR CHECKLIST

All certified cars come with a 30 day 1,000 mile bumper to bumper warranty.

Up to a five year warranty is available for an additional price.

Year 02 Make Honda Model A-4 Last six of VIN. [REDACTED]

Mechanical Inspection/Replacement Items:

- ☒ Engine Oil & Filter —
- ☒ Wiper Blades
- ☐ Coolant (replace if rusty)
- ☐ Tires front 60 % rear 80 %
- ☐ Brake Pads-Front %
- ☐ Brake Pads-Back %
- ☒ Brake Rotors front and back
- ☒ Battery (if not charging)
- ☒ Antenna (if bent or sticking)
- ☐ ATF (if discolored)
- ☒ Starting (cold/hot)
- ☒ Acceleration (power, AT shifts)
- ☒ Driveability (smoothness)
- ☒ Braking (noise, vibration)
- ☒ Trans. shift quality ☐ clutch
- ☒ CV joint noise
- ☒ Idle vibration
- ☒ Steering (effort, drifting)
- ☒ Cruise control
- ☒ Parking brake operation
- ☐ Horn
- ☐ Wind noise
- ☐ Squeaks/rattles
- ☒ Speedometer/Odometer
- ☒ Heater/defroster
- ☒ A/C cooling performance
- ☒ Tire vibration
- ☒ Engine operating temp.

Under Vehicle (Tires & Wheels)

- ☐ OEM size ☐ tires ☐ wheels
- ☐ Road Hazard dam. ☐ tires ☐ wheels
- ☐ Uneven Wear ☐ pressure
- ☐ Sidewall Cracking ☐ valve stem
- ☐ Wheel nut torqued

Underhood engine/driveline

- ☒ Battery (terminals cleaned)
- ☒ Radiators (leaks, ect)
- ☒ Cooling fan operation
- ☒ Power steering (fluid level)
- ☐ Distributor (cap/rotor condition)
- ☐ Ignition Wires

- ☐ Fuel system connections
- ☒ A/C compressor (cycling, belt)
- ☒ A/C air (temp) ☐ condenser
- ☐ Heater valve adj.
- ☐ Alternator belt tension
- ☒ Valve noise
- ☒ Engine mount cond.
- ☒ Brake fluid ☐ Air filter
- ☒ Engine (oil leaks)
- ☒ Transmission leaks
- ☒ Coolant leaks
- ☒ Driveshaft Boots

Suspension/Steering/Exhaust:

- ☒ Road hazard damage
- ☒ Shock absorber leakage
- ☐ Bushing condition
- ☒ Ball joint tightness
- ☒ Power steering rack leaks
- ☒ Tie rod and tightness
- ☒ Exhaust leaks/rattles/damage

Exterior/Interior

- ☒ Headlights (high, low)
- ☒ Turn signals, brake lights
- ☒ Running lights
- ☒ Water leaks (Check sunroof)
- ☒ Fuel gauge operation
- ☒ Temperature Gauge operation
- ☒ All warning lights
- ☒ Radio CD Tape operation Screen broken letters
- ☒ Outside mirrors
- ☒ Window operation/Door locks
- ☒ Alarm operation, check remote
- ☒ Spare tire ☐ Seat Belts
- ☒ Windshield wiper/washer
- ☒ Rear defogger/wiper
- ☒ Inside mirror/vanity mirror
- ☒ Interior lights Manual Sent
- ☒ Power seat ☐ Luggage area
- ☒ Sunroof operation
- ☒ SRS (Airbags, warning light)
- ☐ Comments Lead

Technician's signature [Signature]

Salesperson (Wesley)
Fingerprints with the transmission fluid
not necessary to put
Signature on the inspection and it's not a Certified Technician
A.K.

BUYERS GUIDE

IMPORTANT: Spoken promises are difficult to enforce. Ask the dealer to put all promises in writing. Keep this form.

Model: A-4 Year: 2001

VEHICLE MAKE: WAUDC68D81A VIN NUMBER: [REDACTED]

WARRANTIES FOR THIS VEHICLE:

☐ **AS IS - NO WARRANTY**

YOU WILL PAY ALL COSTS FOR ANY REPAIRS. THE DEALER ASSUMES NO RESPONSIBILITY FOR ANY REPAIRS REGARDLESS OF ANY ORAL STATEMENTS ABOUT THE VEHICLE.

☒ **WARRANTY**

30 Day or 1000 mile bumper to bumper warranty to be serviced at Car Vision.

☒ **FULL**

☐ **LIMITED WARRANTY.** The dealer will pay 100 % of the labor and 100 % of the parts for the covered systems that fall during the warranty period. Ask the dealer for a copy of the warranty document for a full explanation of warranty coverage, exclusions, and the dealer's repair obligations. Under state law, "implied warranties" may give you even more rights.

SYSTEMS COVERED:

DURATION:

BALANCE OF FACTORY WARRANTY

No Other Warranty
Stated or Implied

☐ **SERVICE CONTRACT.** A service contract is available at an extra charge on this vehicle. Ask for details as to coverage, deductible, price, and exclusions. If you buy a service contract within 90 days of the time of sale, state law "implied warranties" may give you additional rights.

PRE PURCHASE INSPECTION: ASK THE DEALER IF YOU MAY HAVE THIS VEHICLE INSPECTED BY YOUR MECHANIC EITHER ON OR OFF THE LOT.

SEE THE BACK OF THIS FORM for important additional information, including a list of some major defects that may occur in used motor vehicles.

Dealer's warranty
Expired at the time of this incident
valid
warranty that I had to use

Below is a list of some major defects that may occur in used motor vehicles.

Frame & Body

Frame—cracks, corrective welds, or rusted through
Dogtracks—bent or twisted frame

Engine

Oil leakage, excluding normal seepage
Cracked block or head
Belts missing or inoperable
Knocks or noises related to camshaft lifters and push rods
Abnormal exhaust discharge

Transmission & Drive Shaft

Improper fluid level or leakage, excluding normal seepage
Cracked or damaged case which is visible
Abnormal noise or vibration caused by faulty transmission or drive shaft
Improper shifting in any gear
Manual clutch slips or chatters

Differential

Improper fluid level or leakage excluding normal seepage
Cracked or damaged housing which is visible
Abnormal noise or vibration caused by faulty differential

Cooling System

Leakage including radiator

Improperly functioning water pump

Electrical System

Battery leakage

Improperly functioning alternator, generator, battery, or starter

Fuel System

Visible leakage

Inoperative Accessories

Gauges or warning devices

Air conditioner

Heater & Defroster

Brake System

Failure warning light broken
Pedal not firm under pressure (DOT specs.)
Not enough pedal reserve (DOT specs.)
Does not stop vehicle in straight (DOT specs.)
Hoses damaged
Drum or rotor too thin (Mfr. Specs.)
Lining or pad thickness less than 1/8 inch
Power unit not operating or leaking
Structural or mechanical parts damaged

Steering System

Too much free play at steering wheel (DOT specs.)
Free play in linkage more than 1/4 inch
Steering gear binds or jams
Front wheels aligned improperly (DOT specs.)
Power unit balls cracked or slipping
Power unit fluid level improper

Suspension System

Ball joint ends damaged
Structural parts bent or damaged
Stabilizer bar disconnected
Spring broken
Shock absorber mounting loose
Rubber bushings damaged or missing
Radius rod damaged or missing
Shock absorber leaking or functioning improperly

Tires

Tread depth less than 1/8 inch
Sizes mismatched
Visible damage

Wheels

Visible cracks, damage or repairs
Mounting bolts loose or missing

Exhaust System

Leakage

DEALER

ONEVISON

635 Mainway Street

Norristown, PA 19381

ADDRESS

610-279-4010

Fax 610-279-4303

610-279-4303

SEE FOR COMPLAINTS

IMPORTANT: The information on this form is part of any contract to buy this vehicle. Removal of this label before consumer purchase (except for purpose of test-driving) is a violation of federal law (16 C.F.R. 455).

I HAVE READ AND RECEIVED A COPY OF THE BUYER'S GUIDE ON THIS VEHICLE.

☒ SIGNATURE

DATE

1 / 1

Car Vision

www.carvision.com

610-279-4010 fax 610-279-4303
626 Marklev Street
Norristown, PA 19401

Bill of Sale

P/U DATE: 03/27/2004

P/U TIME:

Year: 2001

Make: AUDI

Model: A4 1.8 Quattro

VIN: WAUDC68D81A

Mileage: 35591

Color: DK GRAY

Drive Type: AWD

Type: CAR

Style: 4D SEDAN

Transmission: AT4

Engine: 4 CYL, 1.8 LITERS

Options: Air Conditioning

Alloy Wheels

Compact Disc

Cruise Control

Dual Air Bags

Heated Seats

Keyless Remote

Leather

Moonroof

Power Windows

Tinted Glass

Lien:

Warranty Info: All cars are As Is Where Is Unconditionally, No buybacks, No Refunds.
All Deals Final unless specified. Any warranty must be specified or purchased. If a
warranty is purchased from a warranty company, Car Vision will not be responsible for
the maintenance or repairs.

Notes

Trade: Year:
Model:

Make:
Color:

VIN:
Miles:

Sale Price	\$14000.00
Extended Warranty	
Trade-in Allowance	
Taxable Amount	\$14000.00
Tax	
Tag Fees	\$65.00
Document Fee	
Title Fee	
Lien Fee	
Norristown Bus Tax(\$1/\$1000)	
Loan Payoff	
Total	\$14065.00
Non-Refundable Cash Deposit	
C.O.D.	\$14065.00
Balance Due (cash/bank check)	

Buyer's Name:

Address:

City, State, Zip: Port Chester, NY

Phone:

Date: 03/27/2004

Buyer's Signature

Seller's Signature

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**