



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

Repository ☐

2004 JUN 28 PM 5:45
25-MAY-2004

Reference No.
10074185

OWNER INFORMATION (Type or Print)

Name

Address

City

MOUNDSVILLE

State

WV

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/7/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

3FAFP31351

Make

FORD

Model

FOCUS

Model Year

2001

Date Purchased

3-28-02

Dealer's Name and Telephone Number

JOHN EDWARD MOTORS

Engine:

No: Cylinders 4

Fuel Type:

GASOLINE

Original Owner

☐

Dealer's City

MORGANTOWN

State

WV

Zip Code

26505

Transmission Type

☐ Antilock Brakes

Powertrain

2 LITER - I-4

Vehicle Component Code

116100 ELECTRICAL SYSTEM:IGNITION:SWITCH

Multiple Failure: 1

☒ Cruise Control

MANUAL

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
24-MAY-2004

Failure Mileage
28000

Failure Speed:

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

UPON STARTING THE VEHICLE, THE KEYS FAILED TO TURN IN THE IGNITION. THE VEHICLE WAS TOWED TO THE DEALERSHIP, WHO INDICATED THAT THE IGNITION SWITCH LOCKED UP. THE DEALERSHIP WILL HAVE TO DRILL THE IGNITION SWITCH OUT, TO REPLACE IT. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THIS APPEARS TO BE A WIDE SPREAD PROBLEM THAT FORD WILL NOT RESPOND TO. INFORMATION FROM THE INTERNET INDICATES THE IGNITION SWITCH HAS A HIGH FAILURE RATE. IF THE SWITCH SHOULD FAIL AT SPEED AND THE ENGINE NEEDS TO BE RESTARTED TO MAINTAIN ELECTRICALLY-DEPENDENT EQUIPMENT, IT COULD CERTAINLY BE A SAFETY ISSUE.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



U.S. Department of Transportation
National Highway Traffic Safety
Administration
http://www.safercar.gov

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DASH2DOT
and dial toll free at

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DOT AUTO SAFETY HOTLINE

QUESTIONNAIRE

**VEHICLE
OWNER'S**