



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

Repository ☐

2004 MAY 24 2004

Reference No.
10074186

OWNER INFORMATION (Type or Print)

Name

Address

City DORCHESTER

State MA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to
in the absence of an authorized

your vehicle? ☐ YES ☒ NO
to the vehicle manufacturer.

Signature of Owner

Date 6/8/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

KNDJB7233W5

Make

KIA

Model

SPORTAGE

Model Year

1998

Date Purchased

6/1/98

Dealer's Name and Telephone Number

QU

Engine:

No. Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

State

Zip Code

Transmission Type

STD

☐ Antilock Brakes

☐ Cruise Control

Powertrain

Vehicle Component Code

017600 STEERING:LINKAGES:TIE ROD ASSEMBLY

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

24-MAY-2004

Failure Mileage

58000

Failure Speed

4

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM18ABC038)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure, i.e. parts repaired or replaced, (and if old part is available).

AFTER TURNING A CORNER AND ATTEMPTING TO PARK CONSUMER FELT THAT THE WHEEL WAS SLIPPING. AFTER GOING INTO A STORE AND COMING BACK OUT CONSUMER NOTICED THAT PASSENGER'S SIDE FRONT WHEEL BECAME DISCONNECTED. DEALER EXAMINED THE PROBLEM, AND FOUND THAT THE TIE RODS NEEDED TO BE REPAIRED. *AK

REPLACED LEFT FRONT TIE ROD 4343 CP
2 NOT
2 PIN SPLIT
1 ROD ASSY TIE RH
ALIGNMENT

TOTAL
\$ 261.05

\$ 127.50
3.60
69.80
59.95

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Service Was Terrible Lost wheel Cover
Brake Rins Hatch

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

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NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73175 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS

COMPLETE THIS FORM

ON

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and dial toll free at

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DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.safercar.gov>