



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects

1-888-DASH-2-DOT

(1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1387

Date Received

24-MAY-2004

Repository ☐

Reference No. 25

10074147

OWNER INFORMATION (Type or Print)

Name

Address

City

VENTURA

State

CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

☒ YES

☒ NO

TJF

Signature of Owner

Date 6/9/2004

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAPP31X7P

Make

FORD

Model

TEMPO

Model Year

1991

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

4

Fuel Type:

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

161300 SEAT BELTS:FRONT:RETRACTOR

Multiple Failure: 3

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

09-OCT-2000

Failure Mileage

105000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example: P215/85R15)

DOT No. (Example: DOTMA8ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

INTERMITTENTLY FRONT DRIVER'S SIDE AUTOMATIC SEAT BELT RETRACTOR FAILED TO FUNCTION. DEALERSHIP HAS REPLACED THE SEAT BELT RETRACTOR MOTOR TWICE, BUT THE FAILURE RECURRED. *AK

Include, if available, Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE DRIVER'S SIDE RETRACTABLE SEAT BELT KEEPS FAILING. IT HANGS UP AND DOES NOT GO FORWARD. THIS IS A BAD DESIGN AND I HAD TO PAY 354 HUNDRED DOLLARS TO GET IT FIXED. NOW IT IS BROKE AGAIN. THIS IS A SAFETY DEFECT FROM THE MANUFACTURER. INSTEAD OF FORD INSTALLING AN AIR BAG THEY DESIGNED THIS AUTOMATIC SEAT BELT SYSTEM THAT DOES NOT WORK. I CALLED THE FORD MOTORS HOTLINE AT 1-800-392-3673 AND SPOKE TO MELISSA ON 6-9-2004 SHE STATED THERE WAS NO RECALL AND GET IT FIXED AT FORD DEALERSHIP. I FEEL FORD PROVIDED A SAFETY HAZARD WITH THE DRIVER'S SIDE AUTOMATIC SEAT BELTS.

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U.S. Department
of Transportation

National Highway
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Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$200



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 75173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM

OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) 2 DOT



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<http://www.safercar.gov>