



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100751

Date Received

24-MAY-2004

Reprint ☐

Reference No. 57

10074108

OWNER INFORMATION (Type or Print)

Name

Address

City JACKSONVILLE

State FL

Zip Code

Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
in the absence of an
Signature of Owner

Manufacturer of your vehicle? ☒ YES ☒ NO
Name or address to the vehicle manufacturer.
Date 6/12/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FTYR10U14F

Make

FORD

Model

RANGER

XLT 16

Model Year

2004

Date Purchased

Dealer's Name and Telephone Number

Engine:

No. Cylinders

Fuel Type:

Original Owner

Dealer's City

State

Zip Code

6

Transmission Type

☒ Automatic

Powertrain

☒ Cruise Control

Vehicle Component Code

141000 AIR BAGS:FRONTAL

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-APR-2004

Failure Mileage
3800

Failure Speed
40

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the failure(s), crash(es), and injury(ies).)

Crash

☒ Yes ☐ No

Fire

☐ Yes ☒ No

Number of Persons Injured

2

Number of Deaths

0

Reported to Police

Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 40 MPH, ANOTHER VEHICLE PULLED IN FRONT OF CONSUMER'S VEHICLE FROM AN INTERSECTION. THE FRONT OF CONSUMER'S VEHICLE COLLIDED DEAD CENTER OF THE OTHER VEHICLE. CONSUMER WAS WEARING SEAT BELTS AT THE TIME OF COLLISION, BUT FRONT AIR BAGS DID NOT DEPLOY. THERE WAS ONE INJURY IN EACH VEHICLE. CONSUMER WAS TREATED BY THE PARAMEDIC AT THE SCENE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

FLORIDA TRAFFIC CRASH REPORT

LONG FORM

MAIL TO: DEPT. OF HIGHWAY SAFETY & MOTOR VEHICLES, TRAFFIC CRASH
RECORDS, 1000 KIRKMAN BLVD., TALLAHASSEE, FL 32304-0537

DO NOT WRITE IN THIS SPACE

DATA INPUT

DATE OF CRASH 04/23/04		TIME OF CRASH 06:43 AM		TIME OFFICER NOTIFIED 06:59 AM		TIME OFFICER ARRIVED 07:07 AM		INVEST. AGENCY REPORT NUMBER 344278		FLORIDA CRASH REPORT NUMBER 75895526	
COUNTY / CITY CODE 02/38		CITY OR TOWN JACKSONVILLE		CITY OR TOWN JACKSONVILLE		CITY OR TOWN JACKSONVILLE		CITY OR TOWN JACKSONVILLE		CITY OR TOWN JACKSONVILLE	
AT THE INTERSECTION OF JUSTINA RD		FROM INTERSECTION OF JUSTINA RD		FROM INTERSECTION OF JUSTINA RD		FROM INTERSECTION OF JUSTINA RD		FROM INTERSECTION OF JUSTINA RD		FROM INTERSECTION OF JUSTINA RD	
VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP	
MOTOR VEHICLE INSURANCE COMPANY (LIABILITY OR PIP) STATE FARM		MOTOR VEHICLE INSURANCE COMPANY (LIABILITY OR PIP) STATE FARM		MOTOR VEHICLE INSURANCE COMPANY (LIABILITY OR PIP) STATE FARM		MOTOR VEHICLE INSURANCE COMPANY (LIABILITY OR PIP) STATE FARM		MOTOR VEHICLE INSURANCE COMPANY (LIABILITY OR PIP) STATE FARM		MOTOR VEHICLE INSURANCE COMPANY (LIABILITY OR PIP) STATE FARM	
NAME OF DRIVER (Last, First, Middle) [REDACTED]		NAME OF DRIVER (Last, First, Middle) [REDACTED]		NAME OF DRIVER (Last, First, Middle) [REDACTED]		NAME OF DRIVER (Last, First, Middle) [REDACTED]		NAME OF DRIVER (Last, First, Middle) [REDACTED]		NAME OF DRIVER (Last, First, Middle) [REDACTED]	
STATE FL		STATE FL		STATE FL		STATE FL		STATE FL		STATE FL	
DATE OF BIRTH 01-17-84		DATE OF BIRTH 01-17-84		DATE OF BIRTH 01-17-84		DATE OF BIRTH 01-17-84		DATE OF BIRTH 01-17-84		DATE OF BIRTH 01-17-84	
VEHICLE IDENTIFICATION NUMBER 1EYR10414P		VEHICLE IDENTIFICATION NUMBER 1EYR10414P		VEHICLE IDENTIFICATION NUMBER 1EYR10414P		VEHICLE IDENTIFICATION NUMBER 1EYR10414P		VEHICLE IDENTIFICATION NUMBER 1EYR10414P		VEHICLE IDENTIFICATION NUMBER 1EYR10414P	
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STATE FL		STATE FL		STATE FL		STATE FL		STATE FL		STATE FL	
DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64	
VEHICLE IDENTIFICATION NUMBER 1G62K52712		VEHICLE IDENTIFICATION NUMBER 1G62K52712		VEHICLE IDENTIFICATION NUMBER 1G62K52712		VEHICLE IDENTIFICATION NUMBER 1G62K52712		VEHICLE IDENTIFICATION NUMBER 1G62K52712		VEHICLE IDENTIFICATION NUMBER 1G62K52712	
VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP		VEHICLE TRAVELLING ON AT ON RAMP	
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STATE FL		STATE FL		STATE FL		STATE FL		STATE FL		STATE FL	
DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64		DATE OF BIRTH 01-05-64	
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Team 2

37701v

DRIVER ACTION	PLATE	YEAR	NAME	TYPE	LINE	VEHICLE LICENSE NUMBER	STATE	VEHICLE IDENTIFICATION NUMBER
1. Motorist								
2. Driver								
3. Motorist								
4. Driver								
5. Motorist								
6. Driver								
7. Motorist								
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98. Driver								
99. Motorist								
100. Driver								

FLORIDA TRAFFIC CRASH REPORT
NARRATIVE/DIAGRAM

ATTN: DEPARTMENT OF HIGHWAY SAFETY & MOTOR VEHICLES, TRAFFIC CRASH
RECORDS SECTION, NEIL IRWIN BUILDING, TALLAHASSEE, FL 32305-0001

DO NOT WRITE IN THIS SPACE

Team 2

TIME ESTIMATED FATALITIES ONLY	TIME EMS ARRIVED FATALITIES ONLY	DATE OF CRASH	COUNTY / CITY CODE	INVEST AGENCY REPORT NUMBER	WASH CRASH/REPORT NUMBER
☐ AM ☐ PM	☐ ☐ PM	04 28 04	02/38	344278	75895526

V₁ WAS TRAVELLING WESTBOUND ON MERRILL RD. V₂ WAS TRAVELLING SOUTHBOUND ON JUSTINA RD. THE FRONT OF V₁ STRUCK THE LEFT SIDE OF V₂. IT WAS UNABLE TO DETERMINE WHO OWNED THE RED LIGHT AT THE INTERSECTION.

b. COMPLAINTS OF CHEST PAIN

D2 WAS TRANSPORTED TO STANFORD HOSPITAL, BY REGULAR 19. LIFE TREATMENT IN
INTENSIVE (INTERNAL INTENSIVE).

DET. GORDON #5944, RESPONDED TO THE SCENE AND WILL FOLLOW UP

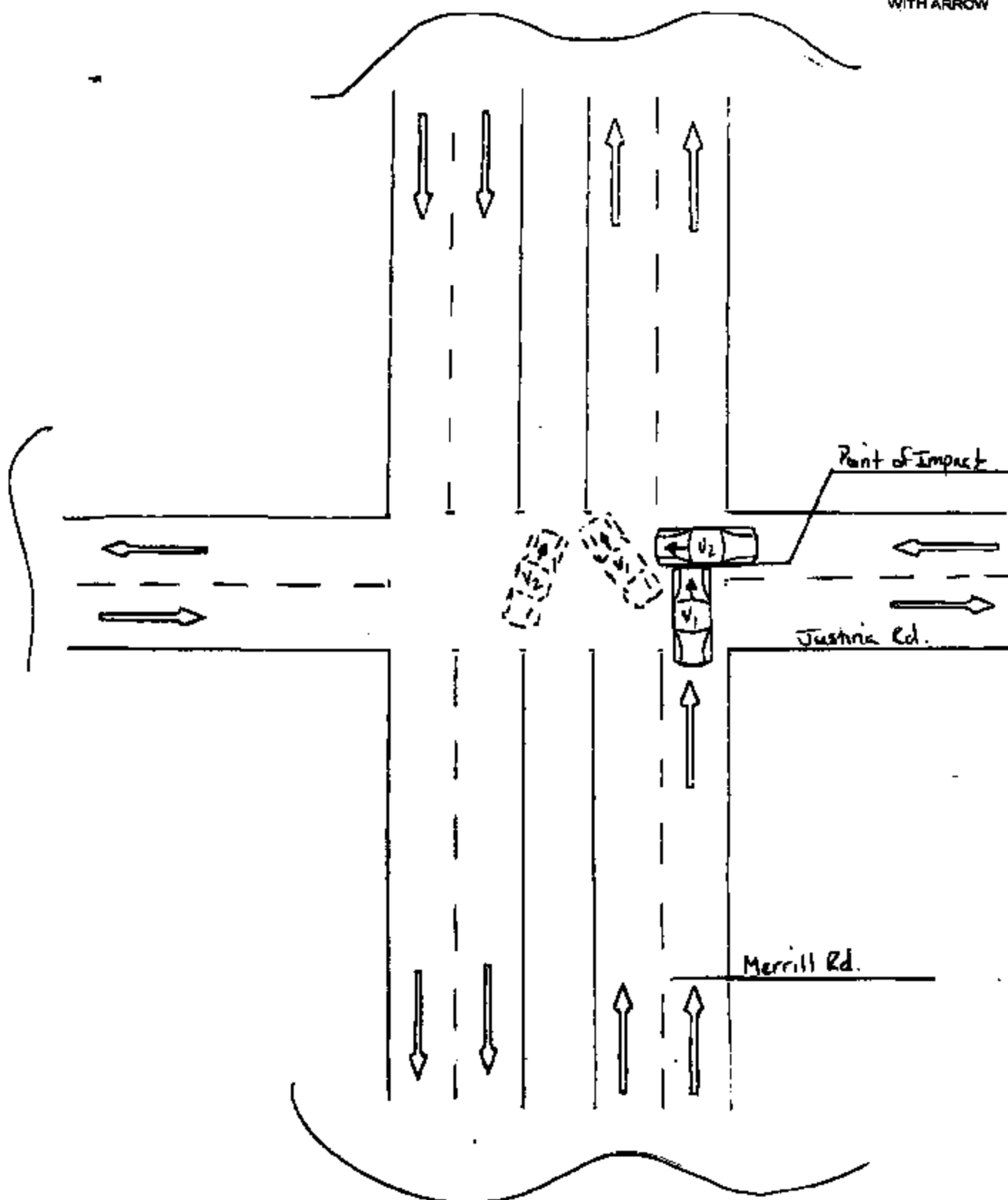
[illegible]

Violator(s)	SECTION A	NAME OF VIOLATOR	FL. STATUTE NUMBER	CHARGE	CITATION NUMBER
	SECTION B	NAME OF VIOLATOR	FL. STATUTE NUMBER	CHARGE	CITATION NUMBER

WITNESS NAME (A)	CURRENT ADDRESS	CITY & STATE	ZIP CODE	WITNESS NAME (B)	CURRENT ADDRESS	CITY & STATE	ZIP CODE

FIRST AID GIVEN BY: NAME		1. Physician or Nurse 2. Paramedic or EMT 3. Police Officer 4. Certified first aider 5. Other <u>PERSON A 154</u>		INJURED SUBJECT TO <u>SHANDS</u>		BY: NAME <u>EBONE</u> # <u>14</u>	
WAS INVESTIGATION MADE AT SCENE? 1. YES ☐ 2. NO ☒ IF NO, THEN WHERE? <u>IN</u>		INVESTIGATION COMPLETE? 1. YES ☒ 2. NO ☐ IF NO, THEN WHY?		DATE OF REPORT <u>04.23.04</u>		FINGER TAKEN 1. YES ☒ 2. NO ☐	
INVESTIGATOR: RANK & SIGNATURE <u>PLM L. L. PASKA</u>		INJURED: NUMBER <u>SS25</u>		DEPARTMENT <u>JACKSONVILLE</u>		FHP ☐ SO ☒ PD ☐ OTHER ☐	

DIAGRAM NOT TO SCALE

INDICATE NORTH
WITH ARROW

05/17/2004 AT 03:19 PM
53531

JOB NUMBER:

AUTOCRAFTERS INTERNATIONAL
LICENSE #: MV-46604
1638 DEBUTANTE DR.
JACKSONVILLE, FL 32246
(904) 721-7781 FAX: (904) 721-2220

ESTIMATE OF RECORD

WRITTEN BY: PAUL HOLCOMBE 05/17/2004 03:19 PM
ADJUSTER: PROCESSOR TEAM 8

INSURED: STATE FARM INSURED

CLAIM #

OWNER:

POLICY #

ADDRESS:

DEDUCTIBLE:

JACKSONVILLE, FL

DATE OF LOSS: 04/22/2004 AT 04:30 PM

EVENING:

TYPE OF LOSS: LIABILITY

POINT OF IMPACT: 15. TOTAL LOSS

INSPECT
LOCATION:

DAY: () -

INSURANCE STATE FARM INSURANCE COMPANIES
COMPANY:

DAYS TO REPAIR

2004 FORD RANGER 4X2 FLARESIDE 6-3.0L-FI 2D SHORT RED

VIN: 1FTYR10U14P LIC: FL PROD DATE:

ODOMETER: 3703

AIR CONDITIONING

TILT WHEEL

CRUISE CONTROL

INTERMITTENT WIPERS

DUAL MIRRORS

CLEAR COAT PAINT

POWER STEERING

POWER BRAKES

ANTI-LOCK BRAKES (4)

DRIVER AIR BAG

PASSENGER AIR BAG

CLOTH SEATS

SPLIT BENCH SEATS

REAR STEP BUMPER

STYLED STEEL WHEELS

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		PICK UP BOX				
2	REPL	LT SIDE PANEL	1	579.20	2.0	3.2
3		ADD FOR CLEAR COAT				1.3
4*	RPR	RT SIDE PANEL			0.5*	2.9
5		OVERLAP MAJOR NON-ADJ. PANEL				-0.2
6		ADD FOR CLEAR COAT				0.5
7	BLND	TAIL GATE				1.0
8	R&I	EMBLEM FORD OVAL			0.3	
9		REAR LAMPS				
10	REPL	LT TAIL LAMP ASSY	1	93.60	INCL.	
11		REAR BUMPER				
12	R&I	R&I BUMPER ASSY			0.6	
13	REPL	STEP PAD STYLESIDE CHROME BUMPER	1	73.70	0.5	
SUBTOTALS -->				746.50	3.9	8.7

05/17/2004 AT 03:19 PM
53531

JOB NUMBER:

ESTIMATE OF RECORD
2004 FORD RANGER 4X2 FLARESIDE 6-3.0L-P1 2D SHORT RED

ESTIMATE NOTES:

VEH ALSO HAS ANOTHER CLAIM [REDACTED] FOR \$10895.77

PARTS				746.50
BODY LABOR	3.9 HRS	@ \$ 36.00/HR		140.40
PAINT LABOR	8.7 HRS	@ \$ 36.00/HR		313.20
PAINT SUPPLIES	8.7 HRS	@ \$ 22.50/HR		195.75

SUBTOTAL				\$ 1395.85
SALES TAX	TIER 1 \$ 1395.85	@ 7.0000%		97.71

GRAND TOTAL				\$ 1493.56
ADJUSTMENTS:				
DEDUCTIBLE				0.00

CUSTOMER PAY				\$ 0.00
INSURANCE PAY				\$ 1493.56

FAILURE TO USE THE INSURANCE PROCEEDS IN ACCORDANCE WITH THE SECURITY AGREEMENT, IF ANY, COULD BE A VIOLATION OF S. 912.014, FLORIDA STATUTES. IF YOU HAVE ANY QUESTIONS, CONTACT YOUR LENDING INSTITUTION. IF A CHARGE FOR SHOP SUPPLIES OR HAZARDOUS OR OTHER WASTE REMOVAL IS INCLUDED ON THIS ESTIMATE, PLEASE NOTE THE FOLLOWING: THIS CHARGE REPRESENTS COSTS AND PROFITS TO THE MOTOR VEHICLE REPAIR FACILITY FOR MISCELLANEOUS SHOP SUPPLIES OR WASTE DISPOSAL. IF A CHARGE FOR NEW TIRES OR A NEW OR REMANUFACTURED LEAD-ACID BATTERY IS INCLUDED ON THIS ESTIMATE, PLEASE NOTE THE FOLLOWING: A \$1.00 FEE FOR EACH NEW MOTOR VEHICLE TIRE SOLD AT RETAIL IS IMPOSED ON ANY PERSON ENGAGING IN THE BUSINESS OF MAKING RETAIL SALES OF NEW MOTOR VEHICLE TIRES WITHIN THE STATE OF FLORIDA. FLORIDA STATUTES TITLE XXIX CHAPTER 403.718. A \$1.50 FEE FOR EACH NEW OR REMANUFACTURED LEAD-ACID BATTERY SOLD AT RETAIL IS IMPOSED ON ANY PERSON ENGAGING IN THE BUSINESS OF MAKING RETAIL SALES OF NEW OR REMANUFACTURED LEAD-ACID BATTERIES WITHIN THE STATE OF FLORIDA. FLORIDA STATUTES TITLE XXIX 403.7185.

ESTIMATE BASED ON MOTOR CRASH ESTIMATING GUIDE. UNLESS OTHERWISE NOTED ALL ITEMS ARE DERIVED FROM THE GUIDE DR2MD98 DATABASE DATE 5/2004 AND THE PARTS SELECTED ARE OEM-PARTS MANUFACTURED BY THE VEHICLES ORIGINAL EQUIPMENT MANUFACTURER. ASTERISK (*) OR DOUBLE ASTERISK (**) INDICATES THAT THE PARTS AND/OR LABOR INFORMATION PROVIDED BY MOTOR MAY HAVE BEEN MODIFIED OR MAY HAVE COME FROM AN ALTERNATE DATA SOURCE. NON-ORIGINAL EQUIPMENT MANUFACTURER AFTERMARKET PARTS ARE DESCRIBED AS AM, QUAL REPL PARTS OR COMP REPL PARTS WHICH STANDS FOR COMPETITIVE REPLACEMENT PARTS. USED PARTS ARE DESCRIBED AS LKQ, QUAL RECY PARTS, RCV, OR USED. RECONDITIONED PARTS ARE DESCRIBED AS RECON. RECORED PARTS ARE DESCRIBED AS RECORE. NAGS PART NUMBERS AND PRICES ARE PROVIDED FROM NATIONAL AUTO GLASS SPECIFICATIONS, INC. POUND SIGN (#) ITEMS INDICATE MANUAL ENTRIES.

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