



Complaints

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Sitemap

Contact

1-888-DASH-2-DOT
(1-888-327-4236)

Office of Defects Investigation

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2004 MAY 21 AM 11:16
Defect Investigations

Recalls

Service Bull

Consumer » Complaint » Vehicle » Preview

VOQ Information

Completed

- ☒ Edit consumer
- ☒ Edit complaint
- ☒ Edit vehicle

Optional

- Add tires
- Add equipment
- Add childrestraint

NOTE: Please review your Complaint Information and click on "Submit Complaint" button at bottom of this page to Submit your complaint to NHTSA.

Consumer Information

Name: [REDACTED]
 Org. Name: [REDACTED]
 Address: [REDACTED]
 City, State, Zip: Matthews, NC [REDACTED]
 USA
 Daytime Phone: [REDACTED] Ext.: [REDACTED]
 Evening Phone: [REDACTED] Fax: [REDACTED]
 Email: [REDACTED]

Complaint Information

Description: Warning beeps and ABS brake system warning lights on dash for 3 m. On ice in the winter, the system seemed to be working. VW says it is ABS control module, and can be repaired for \$1,400 plus labor. Other can't turn off the warning systems, and can't guarantee the ABS system intact. Online search indicates this may be a common problem at about 50,000 miles (my car has 55,000 miles). First reported by VW. This m should not fail in a vehicle of this age, and the repair cost seems high.

Incident Date: 2/1/2004 Fire: No
 Rep. Fatalities: Crash: No
 Non-Fatalities: Property Damage: No
 Num. Injured: Police Report: No
 Referral Source: N/A

<http://www-odi.nhtsa.dot.gov/ivoq/preview.cfm?lostep=4&CFID=951472&CFTOKEN=56...> 5/9/2004

Vehicle Information

VIN :	WVWMD6385W	Purchase Date :	4/1/1998
Year, Make and Model :	1998/VOLKSWAGEN/PASSAT	Original Owner :	Yes
# of Cylinders :	6	Trans. Type :	AUTOMAT
Engine Size :	2 liter	Vehicle Details Usage :	
Cruise Control :	Yes	Antilock Brakes :	Yes
Current Mileage :	55000	Speed :	
Future Mileage :		Powertrain :	FRONT & DRIVE
Body Style :	4-DOOR	Fuel System :	FUEL INJECT
Fuel Type :	GAS		

Vehicle Component Information

Component 1:	SERVICE BRAKES, AIR-ANTILOCK	OEM:	No
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Vehicle Dealer Information

Dealer :	1	Dealer Type :	SALES DEALER
Name :	carolina volkswagen		
Address :			
	charlotte		
	NC		
Dealer Phone:		Dealer Fax:	
Email:			

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