



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

**DOT Auto Safety Hotline
Vehicle Owner's Questionnaire**
TO REPORT VEHICLE SAFETY DEFECTS
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY

Date Received

10074023

2004 MAY 20 AM 11:30

Od. or
rt. dr.
od. rt.
up. ltr.

Reference No.

OWNER INFORMATION (Type or Print)

Name

Street

Apt. No.

City

State

Daytime Telephone Number

Brook Channel

N.Y.

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 1/1/

PRODUCT INFORMATION

Vehicle Identification No. (VIN.) (Located at bottom of windshield on driver's side)

Make

Model

Year

1D8HS48N83

Dodge

Durango/SLT

2003

Purchased Date

Dealer's Name

855 Sunrise Hwy

Engine Size (CID/CC/L)

☐ Turbo

10/14/02

Reese Brothers Dodge

NY

No. Cylinders 4.7

☐ Diesel☒ New ☐ Used

Lynchbrook (Dealer #1350309)

NY

No. Cylinders 4.7

☐ Gas

Manufacture Date (on driver's door or pillar)

Transmission Type

Restraint System

Cruise Control

Drivetrain

Vehicle Type

Body Style

8-02

☒ Manual ☐ Automatic☒ Driver's Side Air Bag ☐ Motorist ☐ Passenger's Side Air Bag ☐ 2-Point Belt ☐ 3-Point Belt☒ Yes ☐ No☐ Front ☐ Rear ☐ 4-Wheel☐ Car ☒ Sport Utility ☐ Van ☐ Truck ☐ Minivan ☐ Motorcycle ☐ Other☐ 2-Door ☒ 4-Door ☐ Station Wagon ☐ Pick Up Truck ☐ Other

FAILED COMPONENT(S)/PART(S) INFORMATION

Part Name(s) Power Steering System, Ball Joints, upper control arms, Braking System, Door locks

Location

☐ Left ☐ Right ☒ Front ☐ Rear

Failed Part(s)

☒ Original ☐ Replacement

Handicap Adaptive Equip

☐ Yes ☒ No

TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Brand

Tire Name

Complete Tire Size

DOT No.

No. of Failures

Date(s) of Failure(s)

Mileage at Failure(s)

Vehicle Speed at Failure(s)

Failed Part(s) Available?

☐ Yes ☐ No

NHTSA Previously Contacted?

☐ Yes ☐ No

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies). Attach photos if available.)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Fatalities

0

Reported to Manufacturer

☒ Yes ☐ No

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies).

while operating vehicle and about to complete a right turn the entire steering system failed to operate normally. Thank God I was only 1 block from home. About 4-5 weeks later while returning home a birthday party with my wife & 2 infant children in the vehicle my brake light came on indicating a hydraulic failure in the brake system. Luckily I made it the remainder home without any serious incident. All of this occurred and the vehicle isn't even 2 years old and just went over 21,000 miles. And earlier in the year at about 17,000 miles both upper ball joints were found to be going.

The Privacy Act of 1974 - Public Law 93-578 This information is requested pursuant to 49 U.S.C. Chapter 301. You are under no obligation to respond to this questionnaire. Your response may be used to assist NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Mail postage free or fax to 202-366-7382

bad while the vehicle was having its tires rotated and balanced. The original dealership I purchased the vehicle has since closed down and I was referred by Diamond/Chrysler to go to Merrick Dodge located in Merrick, L.I. for the recent repairs. The dealership itself has been outstanding but I fear I may have a defective vehicle with a major disease that keeps affecting all these major systems. Thank you in advance for your time in this matter.

* Parts Replaced In Detail: Anti lock Control module, master cylinder
Power Steering Gear assembly, Insulators, Front end margins, Power Steering
pump, Intermediate shaft, lower steering Column Coupling, Both (L & R)
upper ball joint Package, All 5 door lock cyl. switches, Glass windshield
was defective.

ATTACH ADDITIONAL SHEETS IF NECESSARY

**Official Business
Penalty for Private Use \$300**



GREETINGS FROM Far Far Away



FIRST CLASS PERMIT NO 73179 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NSA-10.01
400 7th Street, SW
Washington, DC 20590

Test 11: 11/14/2014

Complete and return or place in your car manual for future use

VEHICLE OWNER'S QUESTIONNAIRE

(b)(7)(D)

DOT AUTO SAFETY HOTLINE

**TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM**

OF

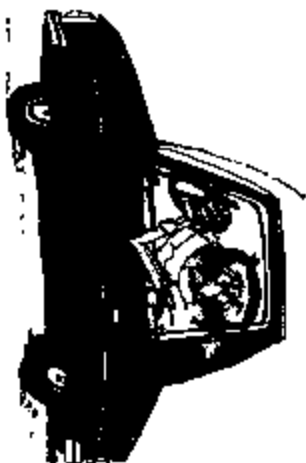
DASH 2 DOT

and dial toll free at

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