



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 252

Date Received

2004 JUN 24
20-MAY-2004

Repository ☐

Reference #
10073979

OWNER INFORMATION (Type or Print)

Name

Address

City SILVER SPRING

State MD

Zip Code

Daytime Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO

In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 05/29/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G8NF12E4XC416466

Make OLDSMOBILE

Model ALERO

Model Year 1999

Date Purchased

6/12/1999

Dealer's Name and Telephone Number

Cham Chase Cars

Engine: 6

No. Cylinders

Fuel Type:

regular unleaded

Original Owner

☒

Dealer's City

Bethesda, MD

State MD

Zip Code

20814

Transmission Type

Automatic

☒ Antilock Brakes

☒ Cruise Control

Powertrain

Vehicle Component Code

126000 EXTERIOR LIGHTING: TURN SIGNAL

Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

20-MAY-2004

Failure Mileage

39,000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM189ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE TURNING ON THE TURN SIGNAL IT WOULD COME ON AND OFF INTERMITTENTLY ON ITS OWN. CONSUMER TOOK THE VEHICLE TO THE DEALER, AND MECHANIC DETERMINED THAT TURN SIGNAL SWITCH UNIT NEEDED TO BE REPLACED DUE TO A BURNT WIRE. *AK

Hazard warning lights do not work or work only intermittently. Open circuit for turn.

on hazard lights causes turn signal to also become inoperative.

GM has recall in effect for 2000 + 2001 Aleros with exact

same problem. GM recall # 03043

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

This Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.