



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

20-MAY-2004 JUL

Repository ☐

Reference No. 16
10073974

OWNER INFORMATION (Type or Print)

Name

Address

City

SUMNER

State

IL

Zip Code

82486

Daytime Telephone Number
000-000-0000

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 6/18/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
2C3HC46F2S

Make

CHRYSLER

Model

NEW YORKER

Model Year

1995

Date Purchased
17-MAY-04

Dealer's Name and Telephone Number

Aubright Motor Co.

(Bought Used
C/KEV, Dealer

Engine:

No. Cylinders

6

Fuel Type:

Gas

Original Owner

Dealer's City

Lawrenceville

State

IL

Zip Code

62439

Transmission Type

Auto

☒ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

121000 EXTERIOR LIGHTING: HEADLIGHTS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
18-MAY-2004

Failure Mileage
73486

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC098)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

THE HEADLIGHTS ASSEMBLY DOESN'T ADJUST UP FAR ENOUGH TO PROJECT THE LIGHTS ILLUMINATION FULLY. THE LIGHT DOESN'T ILLUMINATE THE ROAD BRIGHT ENOUGH TO SEE TO DRIVER. HIGH BEAMS HAVE TO BE ENGAGED. DEALERSHIP INDICATED TO CORRECT THIS PROBLEM THEY WOULD HAVE TO INSTALL HEADLIGHTS FROM THE 1988/1997 MODEL. TECHNICAL SERVICE BULLETIN 08-033-USA WAS ISSUED ON THIS PROBLEM. *AK

Almost every salvage yard I contacted knew about this problem. They want \$300 dollars for used head lights. New they are \$560 dollars

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Headlight lens is clean & not yellowed. But are not bright enough to illuminate road when on low beam. And are not much better on High Beam.

With headlights adjusted as high as possible you can only see around 20 feet ahead of you on low beam, which is not much at 50 MPH. On High beam you can see around 30 feet ahead.

The headlights are very dim.

Installed sylvania high output bulbs which helped, but a really good Chrysler should address this problem.

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES



**VEHICLE
OWNER'S
QUESTIONNAIRE**

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT
1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety
Administration
<http://www.nhtsa.dot.gov/defects>