



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100079

Date Received

Repository

19-MAY-2004
2004 JUN 24

Repository
10073682

OWNER INFORMATION (Type or Print)

Name

Address

City MACEDONIA

State OH

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to release this information to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 6/2/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1C3XY56R8LD6

Make CHRYSLER

Model IMPERIAL

Model Year 1990

Date Purchased 1990

Dealer's Name and Telephone Number
KLABEN DODGE / 1338 WEST MAIN ST

Engine:
No. Cylinders

Fuel Type:
Gas

Original Owner

Dealer's City
KENT

State
OHIO

Zip Code
44240

Transmission Type
AUTOMATIC

Antilock Brakes
 Cruise Control

Powertrain
REAR WHEEL DRIVE

Vehicle Component Code
038000 SERVICE BRAKES, HYDRAULIC:ANTILOCK

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
19-MAY-2004

Failure Mileage
60903

Failure Speed
All

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC038)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

Yes No

Yes No

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT ANY SPEED AND APPLYING THE BRAKES PEDAL WENT TO THE FLOOR, THERE WERE NO BRAKES, RESULTING IN EXTENDED STOPPING DISTANCE. DEALER ADMITTED THERE WAS A RECALL, BUT THIS VEHICLE WAS NOT INCLUDED IN THE RECALL DUE TO VIN. *AK MY CAR WAS BUILT FEB 26 1990 WITH ALL THE SAME RECALL PROBLEMS THAT THE RECALL #885 1990-1993 MODELS HAVE. THIS PROBLEM IS DANGEROUS & COULD BE FATAL, I WANT IT REPAIRED PER CHRYSLER'S RECALL. I'M A RETIRED CHRYSLER EMPLOYEE OF 24 YEARS. BETWEEN MYSELF & FAMILY WE PURCHASED A LARGE NUMBER OF VEHICLES OVER THE

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Administration with subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your responses, or a statistical summary thereof, may be used in support of the agency's action.

LAST 40 YEARS

Narrative Description of incident(s), Failure(s), Crash(es), and Injury(ies)

SEE ATTACHED DOCUMENTS & BILLS

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
ON

DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



U.S. Department of Transportation
National Highway Traffic Safety Administration
Washington, DC 20590
<http://www.nhtsa.gov>

VEHICLE AND HAS NOT BEEN COMPLETED.

Recall Notification

No. 685
August, 1996

To: All Dodge, Chrysler-Plymouth and Jeep/Eagle Deal

Subject: Safety Recall #685 – ABS Actuator Piston and Pump/Motor Assemblies

Models: Vehicles Listed Below Equipped With a Bendix-10 Antilock Brake System:

- 1991 Through 1993 Model Year Dodge Caravan/Grand Caravan; Plymouth Voyager/Grand Voyager; and Chrysler Town & Country (AS)
- Late-1990 Through 1993 Model Year Dodge Dynasty; Chrysler New Yorker, Salon (AC), Fifth Avenue and Imperial (AY)
- 1991 and 1992 Model Year Eagle Premier and Dodge Monaco (BB)

Note: 1990 vehicles built through March 26, 1990 (MDH 0326XX) are equipped with a Bosch antilock brake system, and therefore, are not included in this recall or the extended warranty.

A small number of the involved vehicles may experience ABS hydraulic control unit actuator piston seal wear and/or hydraulic pump/motor deterioration. To correct this condition, the ABS system must be tested and the actuator pistons and/or pump/motor replaced if necessary. If testing determines other ABS components are faulty, repairs are to be performed using the revised service and diagnostic procedures manual (81-699-96086) and existing parts. Submit a separate warranty claim using the existing labor operation numbers.

Brakes and Traction Control: All Technical Service Bulletins

Recall 96V099000: ABS Hydraulic Control Unit Failure

THE ABS HYDRAULIC CONTROL UNIT CAN EXPERIENCE EXCESSIVE BRAKE ACTUATOR PISTON SEAL WEAR CAUSING PUMP-MOTOR DETERIORATION.

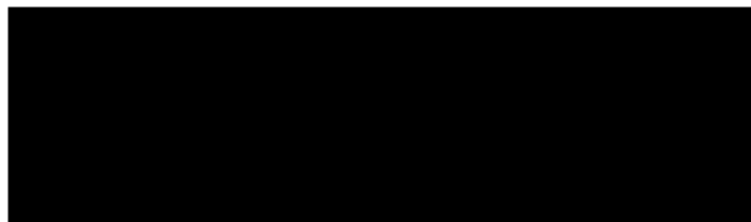
IF THIS CONDITION OCCURS, THE ABS FUNCTION COULD BE LOST AND REDUCED POWER ASSIST WOULD BE EXPERIENCED DURING VEHICLE BRAKING INCREASING THE POTENTIAL FOR A VEHICLE ACCIDENT.

DEALERS WILL TEST THE VEHICLE'S ANTI-LOCK BRAKE SYSTEM AND REPAIR THE VEHICLE IF NECESSARY. ALSO THE WARRANTY ON ALL ABS COMPONENTS WILL BE EXTENDED TO 10 YEARS OR 100,000 MILES (EXCEPT FOR THE BRAKE ACTUATOR PISTON ASSEMBLY AND THE PUMP-MOTOR ASSEMBLY WHICH WILL HAVE A LIFETIME COVERAGE). OWNERS WILL ALSO BE REIMBURSED FOR PREVIOUS ABS COMPONENT REPAIR COSTS.

SYSTEM: BRAKES; HYDRAULIC; ANTI-SKID SYSTEM.

VEHICLE DESCRIPTION: PASSENGER VEHICLES AND MINI-VANS EQUIPPED WITH ANTI-LOCK BRAKE SYSTEMS (ABS).

NOTE: OWNERS WHO TAKE THEIR VEHICLES TO AN AUTHORIZED DEALER ON AN AGREED UPON SERVICE DATE AND DO NOT RECEIVE THE FREE REMEDY WITHIN A REASONABLE TIME SHOULD CONTACT CHRYSLER AT 1-800-853-1403. ALSO CONTACT THE NATIONAL HIGHWAY TRAFFIC SAFETY ADMINISTRATION'S AUTO SAFETY HOTLINE AT 800-424-9393.



**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**