



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire To Report Vehicle Safety Defects 1-888-DASH-2-DOT (1-888-327-4236) INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

18-MAY-2004

Repository ☐

Reference No. 10073833

OWNER INFORMATION (Type or Print)

Name

Address

City DELAVAN

State WI

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner _____ Date 5/1/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make
FLEETWOOD

Model
BOUNDER

Model Year
1995

Date Purchased

Dealer's Name and Telephone Number

Engine:
No. Cylinders

Fuel Type:

Original Owner ☐

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

Vehicle Component Code

192000 TIRES:SIDEWALL

☐ Cruise Control

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
10-MAR-2004

Failure Mileage
71000

Failure Speed
65

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
FIRESTONE

Tire Model (Name or Number)
MS

Tire Size (Example P215/65R15)
LT235/85R 16E

DOT No. (Example: DOTM15ABC036)
W10R/65C239

☐ Original Equipment
☐ Prior Repair

Failure Location: PASSENGER SIDE REAR

Tire Component Code
192000 TIRES:SIDEWALL

Tire Failure Type BLOWOUT

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 65 MPH, THE CONSUMER HEARD A LOUD EXPLOSION. AFTER STOPPING THE VEHICLE THE CONSUMER FOUND THAT THE REAR RIGHT INSIDE TIRE BLEW OUT AT THE SIDE WALL. *JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Dear Webmaster@nhtsa.dot.gov

On March 10th 2004. We were on our way home from Arizona traveling threw New Mexico when we had a tire blow out. After hearing a loud bang I stopped our motor home and got out to see what was wrong I found that the inside rear dual on the right side had its side wall blown out I got back in the motor home and drove slowly to the next exit which had a truck stop. They also had a tire shop we had them install a new Firestone tire of the same type and size. We paid our bill of \$143.96 and we were on our way home.

After we got back home I took the old tire back to the garage that had installed them, they asked me to leave the tire with them so there distributor could inspect it. A few days later I received a phone call from the garage and was told the tire had been inspected and there was no warranty because it was caused by a road hazard. I then called Firestone in Chicago At 1-800-356-4644 and talked to man there by the name of Bill. Bill asked me if I could take the tire to Whitewater WI or to Janesville WI and have them inspect the tire first I took the tire to Whitewater 25 Miles from my home and had Mark Parenteau inspect the tire he stated to me that he did not think it was caused by a road hazard When ask if was a faulty tire he said he couldn't say that, he didn't know. I then drove to Janesville another 20 miles to Firestones own factory store Where Kevin Houston inspected the tire and told me the every same thing that I was told by mark.

After returning home I once again called Firestone and talked to bill and he asked me if I would take the tire to there Janesville store and he would be there to inspect it on the 14th. Or 15th. So I took it over their store. Bill called me about that time and said that he knew what was wrong with my tire. When I ask him what was wrong he told me that either I was over loaded or the tire was under inflated I told him I wasn't over loaded and I check the air pressure before every trip. I then ask him what he was going to do he stated nothing I then stated I would probably see him in court his answer to me was fine. After having time to think about their tires my Wife and I are afraid to go back out on the road without changing tires. There is an article in the February 2004 Motor Home Magazine stating that there tires are not recommended for motor homes because they do not hold up well. They recommend an all steel tire not a tire that has steel belted tread and a polyester sidewalls like the one that the sidewall blew out

Knowing what we know now My wife and I feel that we could never drive with firestone tires on our motor home again without fearing for our lives if that tire was on the front wheel we don't know what would have happened.

We purchased the new tire at
Boss Truck Shop
140 Exit 39
Jamestown, NM 87347
Phone 505-863-7482
Fax 505-863-7492

Firestone Store Whitewater
Eastside Firestone
P.O.Box 630
662 E. Milwaukee street
Whitewater WI 53190
Phone 262-473-8605-(8606)
Fax 262-473-8668

Firestone Factory Store
1222 Creston Park Drive
Janesville WI 53545
Phone 608-754-8131
Fax 608-754-5099

Tires purchased new from
Crest Chev. Cad. Okla.
1231 East Geneva Street
P.O. Box 426
Delavan WI 53115
Phone 262-728-9163
Phone 800-261-8898