



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100147

Date Received

Repository ☐

2004 JUN 14 PM 3:48
2004 MAY 2004

Reference No.
10073763

OWNER INFORMATION (Type or Print)

Name

Name

Daytime Telephone Number

E-mail Address

Address

City

HUNTSVILLE

State

AL

Zip Code

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, please print name or address to the vehicle manufacturer.
Signature of Owner *[Signature]* Date 5/13/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

GMC

Model

1500

Model Year

2002

2GTEK19T13

Make

GMC

Model

1500

Model Year

2003

Date Purchased

01-30-03

Dealer's Name and Telephone Number

SOUTHERN BUICK-GMC TRUCK, INC.

Engine

No. Cylinders

Fuel Type:

GASOLINE

Original Owner

☒

Dealer's City

SHELBYVILLE

State

TN.

Zip Code

37168

Engine

No. Cylinders

8

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

FRE. EXT. CAB. SWB 4WD

Vehicle Component Code

180000 VEHICLE SPEED CONTROL

Multiple Failure: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-MAR-2004

Failure Mileage

300

Failure Speed

50 MPH

anytime use cruise control
with trailer hook up to truck

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19A8C036)

☐ Original Equipment

☐ Prior Repair

Failure location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

NONE

Number of Deaths

NONE

Reported to Police

NO

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

ie, parts repaired or replaced (and if old part is available).

WHEN DRIVING THE VEHICLE WITH THE CRUISE CONTROL ON, AND WITHOUT WARNING THE VEHICLE SURGED FORWARD THEN DECELERATED BACK TO ITS ORIGINAL SPEED AFTER A FEW SECONDS. THE CONSUMER HAD MADE CONTACT WITH THE DEALERSHIP. PLEASE PROVIDE ANY FURTHER DETAILS. *JB

3024
WHEN THIS VEHICLE IS EMPTY IT WORKS LIKE IT SHOULD,
BUT- WHEN YOU HOOK A TRAILER WITH A 400LB, 4 WHEELER
BE HIND IT THE CRUISE CONTROL GO FROM 1500 RPM TO
45 OR 600 RPM FOR ABOUT 3 OR 4 SEC. + THEN DROP DOWN
(OVER)

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your responses may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative or enforcement action against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

SOUTHERN GM (2 TIMES)

BENTLEY @ 28,625 MILES (2 TIMES)

TENNY MOORE BUICK @ 32,746 miles

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

TO 2600 RPM or 3500 RPM DEPEND ON THE HILL YOUR
GOING UP - IT WILL STAY THAT RPM UNTILL YOU TOP
THE HILL

I BEEN TO 3 DEALERS & IT ~~SHOULD~~ SHOW UP ON THERE P.C.
SO THEY CAN'T FIX IT WILL NOT

I WOULD LIKE TO HAVE THIS BLOCKED SO IT COULD
NEVER GO TO 4500 RPM - IT HARD ON THE EDGIN &
TRANSMISSION ALSO IF THERE SOME ONE IN FRONT OF
YOU COULD RUN OVER THEM

I HAD A 1995 GMC JUST LIKE THIS 2003 & IT
NEVER GIVE ME ANY TROUBLE - THE CRUISE WORK THE SAME
LOADED OR EMPTY

ATTACH ADDITIONAL SHEETS IF NECESSARY

U.S. Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

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OWNER'S
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OR

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and dial toll free at

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