



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET: www.nhtsa.dot.gov/Hotline

FOR AGENCY USE ONLY 100164

Date Received

2004 RU
17-MAY-2004

Repository

Reference #
10073735

OWNER INFORMATION (Type or Print)

Name

Address

City LOS ANGELES

State CA

Zip Code

Daytime Telephone Number

Evening Telephone Number

Do you authorize NHTSA to contact the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, please provide your name or address to the vehicle manufacturer.
Signature of Owner _____ Date 05/25/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side

1EAF P42X92E

Make
FORD

Model
MUSTANG

Model Year
2002

Date Purchased
02/15/04

Dealer's Name and Telephone Number
KeyStone Ford (800) 853-9786

Engine: 4.6L
No. Cylinders V8

Fuel Type:

Original Owner

Dealer's City
Norwalk

State
C.A.

Zip Code
90650

Transmission Type
Automatic
Stick Shift

Antilock Brakes
 Cruise Control

Powertrain

Vehicle Component Code
14100U AIR BAGS:FRONTAL

Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
15-MAY-2004

Failure Mileage
19000

Failure Speed
30

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make _____ Tire Model (Name or Number) _____ Tire Size (Example P215/65R15) _____
DOT No. (Example: DOTM4LBAC038) Original Equipment Prior Repair Failure Location: _____
Tire Component Code _____ Tire Failure Type _____

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: _____ Date Manufactured: _____ Model No./Name: _____
Seat Type: _____ Installation System: _____
Child Seat Component Code: _____ Failed Part: _____

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash Yes No Fire Yes No
Number of Persons Injured: 1 Number of Deaths: 0 Reported to Police: Y

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 30 MPH THE CONSUMER ENTERED A ONE WAY STREET THE WRONG WAY. THEN, CONSUMER'S VEHICLE COLLIDED WITH ANOTHER VEHICLE HEAD ON. CONSUMER WORE SEAT BELTS, BUT AIR BAGS FAILED TO DEPLOY. UPON IMPACT, DRIVER SUSTAINED INJURIES, AND THE POLICE DID MAKE A REPORT. VEHICLE WAS TOTALED IN THE COLLISION.*AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Entered a ~~one~~ ^{one} way street going 35 mph when another vehicle coming at a much faster speed we both hit head on and most of the damages were on the front left side of the drivers side Both driver and passenger air bags did not go off. The vehicle was declared a total loss by T.B.S collision and Repair shops.

ATTACH ADDITIONAL SHEETS IF NECESSARY

National Highway Traffic Safety Administration

400 Seventh St., S.W. Washington, D.C. 20590

Official Business Penalty for Private Use \$300



NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

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FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY MAIL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20580



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http://www.nhtsa.gov

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(DASH) & DOT

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ASH2DOT
and dial tone free at

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