



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100078

Date Received

17-MAY-2004

Repository ☐

2004
Reference No. 1007332

OWNER INFORMATION (Type or Print)

Name

Address

City

LAKE HAVASU CITY

State

AZ

Zip Code

Daytime Telephone Number

E-mail Address

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of a signature, this report is considered to be the property of the vehicle manufacturer.
Signature of Owner Date 8/24/04

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FAHPC83X2

Make

FORD

Model

FOCUS

Model Year

2002

Date Purchased

Nov 2002

Dealer's Name and Telephone Number

Bradley Ford

Engine:

No: Cylinders

4

Fuel Type:

Gas

Unleaded

Original Owner

☒

Dealer's City

Lake Havasu, AZ

State

Zip Code

86403

Transmission Type

AUTOMATIC

☐ Antilock Brakes

☒ Cruise Control

Powertrain

FRONT WHEEL DRIVE

Vehicle Component Code

204000 WHEELS/CAP/COVER/HUB

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

17-MAY-2004

Failure Mileage

Failure Speed

Pressed on cap to Lug nuts holding wheels on
come off, leaving nut which does not fit tire iron.
Impossible to change tire when necessary

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM15ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

THE CAP WHICH PASSES ON OVER THE LUG NUT ON THE TIRE WAS JUST PRESSED ON, AND CAME OFF EASILY. CONSUMER STATED THERE 3
CAPS WERE LOST WHILE DRIVING THE VEHICLE. *AK wheel

If tire iron does not fit the bared nut, said nut cannot
be removed. These caps sometimes come off while driving.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.