



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received: 2004 MAY 13
Repository:
Reference No: 28
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OWNER INFORMATION (Type or Print)

Name: [Redacted]
Address: [Redacted]
City: MOUNDVILLE State: AL Zip Code: [Redacted]

Daytime Telephone Number: [Redacted]
Evening Telephone Number: [Redacted]
E-mail Address: [Redacted]

Do you authorize NHTSA to provide copies of this report to the manufacturer of your vehicle? YES NO
in the absence of an objection from you. *via your name or address to the vehicle manufacturer.*
Signature of Owner: [Redacted] Date: 6/2/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number located at bottom of windshield on driver's side: 1FTYR10DX3P [Redacted]
Make: FORD Model: RANGER Model Year: 2003
Date Purchased: 11-2003 Dealer's Name and Telephone Number: TOWNSEND FORD
Original Owner: Dealer's City: [Redacted] State: [Redacted] Zip Code: [Redacted]
Engine: No. Cylinders: 4 Fuel Type: GAS
Transmission Type: MAN Antilock Brakes: Cruise Control:
Powertrain: [Redacted] Vehicle Component Code: 176100 LATCHES/LOCKS/LINKAGES:HOOD:LATCH
Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s): 11 May 04 Failure Mileage: 13600 Failure Speed: 80

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make: [Redacted] Tire Model (Name or Number): [Redacted] Tire Size (Example P215/66R16): [Redacted]
DOT No. (Example: DOTM18ABC036): [Redacted] Original Equipment Prior Repair Failure Location: [Redacted]
Tire Component Code: [Redacted] Tire Failure Type: [Redacted]

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make: [Redacted] Date Manufactured: [Redacted] Model No./Name: [Redacted]
Seat Type: [Redacted] Installation System: [Redacted]
Child Seat Component Code: [Redacted] Failed Part: [Redacted]

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Fatality, Crash(es), and Injury(ies).)

Crash: Yes No Fire: Yes No
Number of Persons Injured: [Redacted] Number of Deaths: [Redacted] Reported to Police: N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING 60 MPH CONSUMER'S VEHICLE WAS BEING BY PASSED BY AN 18 WHEELER. THE AIR BLAST POPPED THE HOOD OPEN. THE SAFETY CATCH KEPT THE HOOD FROM OPENING COMPLETELY. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-502 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

2 LANE HIGHWAY. A PASSING 18 WHEELER (WOOD CHIP TRAILER) AIR
blast had enough force to push the hood release ^{LEVER} over
to pop the hood up to SAFELY catch. I work AT A FORD
DEALER for over twenty years. My position is ASST PARTS MANAGER
I DO HAVE BACKGROUND IN WORKING OF FORD'S. THE HOOD WAS LAST OPENED ON
9 MAY 04 FOR A OIL CHANGE. SINCE THEN ITS BEEN DRIVEN EST 120 miles
before the hood pop-up.

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department
of Transportation

National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

**VEHICLE
OWNER'S
QUESTIONNAIRE**

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TO REPORT VEHICLE SAFETY DEFECTS
COMPLETE THIS FORM
OR

DASH2DOT

and dial toll free at

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1-888-327-4236

DOT Auto Safety Hotline
(DASH) & DOT



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http://www.dhs.gov/nhtsa