



U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1368

Date Received

2004 JUN 13
13-MAY-2004

Repository

Reference No. 59
10073679

OWNER INFORMATION (Type or Print)

Name [Redacted]
Address [Redacted]

Daytime Telephone Number [Redacted]

E-mail Address [Redacted]

City BALTIMORE

State MD

Zip Code [Redacted]

Evening Telephone Number [Redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? YES NO
In the absence of an authorized signature, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.
Signature of Owner [Redacted] Date 05/13/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1GKGC26K7 [Redacted]

Make CHEVROLET
GMC

Model SUBURBAN
2500

Model Year 1993

Date Purchased 09/06/03

Dealer's Name and Telephone Number
Prestige Chevrolet Inc 410-465-9100

Engine No: Cylinders 8

Fuel Type:

Original Owner

Dealer's City
Baltimore City

State MD

Zip Code 21073

Transmission Type

Antilock Brakes Powertrain
 Cruise Contr.

Vehicle Component Code
012200 STEERING; COLUMN LOCKING; ANTI-THEFT DEVICE

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-APR-2004
See accid

Failure Mileage
15800
118,825

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC03B)

Original Equipment
 Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail a fatal, non-fatal, crash, and injury.)

Crash
 Yes No

Fire
 Yes No

Number of Persons Injured

Number of Deaths

Reported to Police
N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure, and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

WHEN MAKING A TURN AT HIGH SPEEDS STEERING WHEEL/BRAKES LOCKED UP TEMPORARILY. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK See att'd letter of Invoices

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974-Public Law 93-579 This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

[REDACTED]
Halethorpe, MD [REDACTED]

Home phone: [REDACTED]

Work phone: [REDACTED]

May 14, 2004

Ref: 1993 GMC Suburban 2500 4 door Utility

Vin No: 1GKGC26K7F [REDACTED]

Mileage: Estimate 152,000 plus as of this date

Problem: This problem has been on going since 2002 and the resolution is always the same comment, "unable to verify customer concern at this time". The vehicle has been taken home over night by the dealership technician.

Back in the beginning of July, 2002 I had traveled from Rehobeth Beach, Delaware to my home as I made my turn into my street and try to do a half turn then back in to my drive way the steering become frozen and the brakes did not seem to stop the vechicle and I hit the curb as I let up the brake it seem to release.

Late July, 2002 I was traveling at speed of 65-70 down I-95 in cruise control took out of cruise I eased in right lane of a ramp into a rest area then (easing) turn left in to parking spot, the vehicle seem like it was going fast & wouldn't stop as the steering is very hard to turn as well.

In June, I had been traveling at rate of speed 60-65 along inter. as I geared down to make a right on an exit ramp near my home the same thing started happening again.

After each one of these episodes I took the vehicle to the dealers.

In March, 2004 I had been traveling in cruise control at speeds between 65-70 on Interstate 95 and Interstate 81 for several hours before I stopped for a break as I did this problem re-occurred again.

May 12, 2004 I had been traveling at speed of 60-65 along I-95 for approximately 14 miles as I approached the exit ramp near my home I could feel brakes locking up and steering to freeze and the vehicle like it was still going at a high speed I had trouble stopping thought I was going to hit car in front of me.

Each time this problem happens it seems to be during the hot months, also the engine does not cut off.

Scheduled appointment with dealer on May 17, 2004

This appointment was kept see attached invoice

A copy of this packet was sent to GMC. They called said all they could do was document the situation

Understand for 8 years nothing could be found in my opinion this was dangerous

**THE ATTACHMENTS TO THIS
DOCUMENT HAVE BEEN REMOVED
TO PROTECT UNWARRANTED
INVASION OF PERSONAL PRIVACY
PURSUANT TO EXEMPTION 6 OF
THE FREEDOM OF INFORMATION
ACT (FOIA), 5 U.S.C. 552(b)(6).**