



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

2004 JUN 4 AM
10:44:11 2004

Repository ☐

Reference No.
10073422

OWNER INFORMATION (Type or Print)

Name

Address

City MARIETTA

State GA

Zip Code

Vehicle Identification Number

Telephone Number

E-mail Address

Do you authorize NHTSA to contact you or the manufacturer of your vehicle?
In the absence of a signature, NHTSA will assume you are the owner.
Signature of Owner

YES ☒ NO ☒
or address to the vehicle manufacturer.
Date 1/1

VEHICLE IDENTIFICATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side
1G4HP54K9Y4234807

Make
BUICK

Model
LESABRE

Model Year
2000

Date Purchased

Dealer's Name and Telephone Number

Engine

No. Cylinders 6

Fuel Type

GAS

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

063140 ENGINE AND ENGINE COOLING; EXHAUST SYSTEM; EMISSION

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

30000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC096)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

VEHICLE IS HAVING A PROBLEM WITH THE CATALYTIC CONVERTER. THE MFR. WAS UNABLE TO REPAIR THE CATALYTIC CONVERTER BECAUSE THERE WERE NO PARTS TO REPAIR IT WITH. DEALERSHIP DOES NOT KNOW WHEN THE PARTS WILL BE AVAILABLE FOR REPAIR. PROVIDE FURTHER DETAILS. *JB

TAKEN TO DEALER APRIL 12, 2004, AS DIRECTED BY
BUICK CUSTOMER ASSISTANCE IN MICHIGAN
AS OF MAY 19TH NO NEW CATALYTIC CONVERTER
AVAILABLE FROM GM TO REPLACE DEFECTIVE UNIT

Include, if available: Police/Fire Department Report, Photos, and Repair Invoices.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-595) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, as a statistical summary thereof, may be used in support of the agency's action.