



DOT Auto Safety Hotline

FOR AGENCY USE ONLY 100079

U.S. Department of Transportation

Vehicle Owner's Questionnaire

National Highway Traffic Safety Administration

To Report Vehicle Safety Defects

1-888-DASH-2-DOT (1-888-327-4236)

INTERNET: www.nhtsa.dot.gov/hotline

Date Received

Repository

2004 JUN 10-MAY-2004

Reference 28 10073395

OWNER INFORMATION (Type or Print)

Name, Address, City, State, Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA... Signature of Owner

manufacturer of your vehicle? YES NO Date 5/18/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number, Make FORD, Model EXPEDITION, Model Year 2004, Date Purchased, Dealer's Name and Telephone Number, Engine, Fuel Type, Original Owner, Dealer's City, State, Zip Code, Transmission Type, Antilock Brakes, Cruise Control, Power Windows, 4 WHEEL DRIVE, Vehicle Component Code, Multiple Failures: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s) 10-MAY-2004, Failure Mileage, Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make, Tire Model (Name or Number), Tire Size (Example P215/65R15), DOT No. (Example: DOTM19ABC036), Original Equipment, Prior Repair, Failure Location, Tire Component Code, Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make, Date Manufactured, Model No./Name, Seat Type, Installation System, Child Seat Component Code, Failed Part

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(es).)

Crash Yes No, Fire Yes No, Number of Persons Injured, Number of Deaths, Reported to Police N

Narrative Description of Incident(s), Crash(es), and Injury(ies). Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

CONSUMER WILL DESCRIBE THE PROBLEM RELATED WITH EXHAUST INTAKE MANIFOLD. DEALER AND MANUFACTURER HAS BEEN NOTIFIED. \*JB LEAF + TWIG LITTER COLLECTS ON SKID PLATE WHEN DRIVEN OFF RD; CLOSE PROXIMITY TO HOT PIPES CAUSES SHOLDERING + FIRE HAZARD;

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-502) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.