



U.S. Department  
of Transportation  
National Highway  
Traffic Safety  
Administration

**DOT Auto Safety Hotline**  
**Vehicle Owner's Questionnaire**  
**To Report Vehicle Safety Defects**  
**1-888-DASH-2-DOT**  
**(1-888-327-4236)**  
**INTERNET: www.nhtsa.dot.gov/hotline**

FOR AGENCY USE ONLY 1368

Date Received

2004 JUN  
10-MAY-2004

Repository ☐

Reference # 04  
10073351

**OWNER INFORMATION (Type or Print)**

Name

Address

City

LECANTO

State

FL

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of a signature, please print your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/30/04

**VEHICLE INFORMATION**

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2P4GP4534W

Make

PLYMOUTH

Model

VOYAGER

Model Year

1998

Date Purchased

2-7-99

Dealer's Name and Telephone Number

Rallye Motors, Inc.

Engine

No. Cylinders

6

Fuel Type:

gas

Original Owner

☐

Dealer's City

Ocala

State

FL

Zip Code

34474

Transmission Type

☒ Automatic

Powertrain

Vehicle Component Code

141000 AIR BAGS:FRONTAL

☐ Cruise Control

Not working

Multiple Failure: 1

**FAILED COMPONENT(S)/PART(S) INFORMATION**

Incident Date(s)

14-APR-2004

Failure Mileage

94000

Failure Speed

Air bags

Cruise Control

Horn

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE**

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

**ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE**

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

**APPLICABLE INCIDENT INFORMATION**

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

☐ Yes

☒ No

Fire

☐ Yes

☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(es).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e., parts repaired or replaced (and if old part is available).

WHILE DRIVING, THE AIR BAG LIGHT WOULD ILLUMINATE AND THE HORN/CRUISE CONTROL WOULD INTERMITTENTLY FAIL.

RECALL #02V29300. THE DEALERSHIP WOULD NOT REPAIR BECAUSE THE VIN WAS NOT INCLUDED IN THE RECALL. PLEASE PROVIDE MORE INFORMATION. \*JB

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

I was told by an employee of Chrysler that it was a [redacted] spring. Air bag light is on, horn does not work and cruise control does not work. They did a recall on 1996 Chrysler Town & Country Cars for the same problem, but they won't fix my car because it isn't a recall. No air bags is a safety problem as far as I'm concerned.

Thank you for any help you can give me.



ATTENTION: NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

U.S. Department of Transportation

National Highway Traffic Safety Administration

400 7th St., S.W.  
Washington, D.C. 20590

Official Business  
Penalty for Private Use \$200

**BUSINESS REPLY MAIL**

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation  
National Highway Traffic Safety Administration  
Office of Defects Investigation, NVS-216  
400 7th Street, SW  
Washington, DC 20590



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OWNER'S  
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COMPLETE THIS FORM  
OR

**DASH2DOT**

and dial toll free at

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1-888-327-4236

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(DASH) & DOT



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