



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1367

Date Received

Repository ☐

10-MAY-2004

Reference No: 09
10073336

OWNER INFORMATION (Type or Print)

Name

Address

City

MOORE

State OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an authorization, NHTSA WILL NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/20/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

114GKS8K12

Make

JEEP

Model

LIBERTY

Model Year

2002

Date Purchased

2002

Dealer's Name and Telephone Number

Bob Moore Jeep 405-720-4000

Engine

No: Cylinders

Fuel Type:

Original Owner

☒

Dealer's City

OKC

State

OK

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

☒ Cruise Control

Vehicle Component Code

354100 EQUIPMENT:MECHANICAL:JACKS

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
06-MAY-2004

Failure Mileage

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
List parts repaired or replaced (and if old part is available).

THE FACTORY JACK WAS UNABLE TO HOLD THE VEHICLE'S WEIGHT. THIS RESULTED IN VEHICLE CRASHING DOWN WHILE A GOOD SAMARITAN WAS CHANGING THE FRONT TIRE. THE DEALERSHIP INDICATED THIS ONLY OCCURRED WHEN THE VEHICLE WAS AT AN ANGLE AND NOT LEVELED. *JB

Had the man changing the tire dang so at the time he could have been hurt. It took two stronger jacks to hold the vehicle safely to change the tire. Was ever in the parking lot of a gas station which was not completely level but far more so than the side of a highway. Price charged for the vehicle.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Should provide a safe/sturdy jack. I know of a woman they should disclose such a flawed jack. It is a real danger.