



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100102

Date Received

07-MAY-2004

Repository

Reference No.
10072309

OWNER INFORMATION (Type or Print)

Daytime Telephone Number

E-mail Address

Name

Address

City

MUSKEGON

State

MI

Zip Code

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?

In the absence of an authorization, NHTSA will NOT provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/26/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

Make

JEEP

Model

WRANGLER

Model Year

1999

Date Purchased

6/99

Dealer's Name and Telephone Number

Deer 4pcor 616 924 3640

Engine:

No. Cylinders

6

Fuel Type:

regular unleaded

Original Owner

☒

Dealer's City

Escanaba

State

MI

Zip Code

49412

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

110000 ELECTRICAL SYSTEM

Multiple Failure:

5/6

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

see back

Failure Mileage

8000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R15)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes☒ No

Fire

☐ Yes☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

CONSUMER COMPLAINED ABOUT ELECTRICAL PROBLEMS, WHICH INCLUDED MISREADING ON THE SPEEDOMETER AND GAUGES ON THE DASHBOARD. THIS VEHICLE WAS SERVICED 7 TIMES FOR THIS PROBLEM. HOWEVER, THERE WAS NO REMEDY. PROBLEM RECURRED. CONSUMER TRIED TO CONTACT THE MANUFACTURER BUT WAS UNABLE TO TALK TO ANYONE OTHER THAN CUSTOM REPRESENTATIVE WHO ANSWERED THE PHONE. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

