



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 700184

Date Received

Repository ☐

2004 MAY 14 PM 3:47
07 MAY 2004

Reference No.
10072263

OWNER INFORMATION (Type or Print)

Name

Address

City

GLENDALE

State CA

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
in the absence of an
Signature of Owner

Manufacturer of your vehicle?
Your name or address to the vehicle manufacturer.
☒ YES ☒ NO
Date 5/13/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1G4HP54K1Y4133096

Make
BUICK

Model
LESABRE

Model Year
2000

Date Purchased
JAN 2000

Dealer's Name and Telephone Number

THORSON MOTOR CENTER 826 795 8851

Engine:
No. Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
PASADENA

State
CA

Zip Code
91107

6

GAS 87

Transmission Type

☒ Antilock Brakes

Powertrain

Vehicle Component Code

191000 TIRES:TREAD/BELT

Multiple Failure: 1

AUTO

☒ Cruise Control

FRONT WHEEL DR

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
30 APR 2004
13

Failure Mileage
45145

Failure Speed
70

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make
GENERAL

Tire Model (Name or Number)
AMERI-GS60

Tire Size (Example P215/65R16)
P215/70R15

DOT No. (Example: DOTM19ABC036)
A3M3AB7 939

☒ Original Equipment
☐ Prior Repair

Failure Location: DRIVER SIDE FRONT

Tire Component Code

791000 TIRES:TREAD/BELT

Tire Failure Type TREAD SEPARATION

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

WHILE DRIVING AT 70 MPH CONSUMER FELT A SEVERE VIBRATION ON THE DRIVERS SIDE OF THE VEHICLE. SOON AFTER THERE WAS A LOUD EXPLOSION ON THE SAME SIDE. AFTER PULLING OVER TO THE SHOULDER CONSUMER DISCOVERED THAT THE TREAD SEPARATED FROM THE TIRE. THE TREAD DAMAGED THE LEFT FRONT FENDER AND THE HEADLIGHTS. *AK

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

THE CAR REPAIR BILL RESULTING FROM THIS TIRE SEPARATION WAS \$2,052.00
I REPORTED THIS INCIDENT TO CONTINENTAL TIRE CO. MAKER OF GENERAL
TIRES. AT THEIR REQUEST + EXPENSE I SHIPPED THEM THE SEPARATED TIRE.
AFTER INSPECTING THE REMAINING 3 TIRES IT SHOWED THEY
WERE ALSO STARTING TO FAIL WITH THREAD SEPARATION. I SHIPPED THEM
THE REMAINING TIRES.

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400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



ATTACH TO ENVELOPE OR BOX
FROM
Far Far Away

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 72173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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(DASH) 2 DOT



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<http://www.safercar.gov>