



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4238)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100184

Date Received

2004 JUL 19 PM 7:33
04-MAY-2004

Repository ☐

Reference No.
10072207

OWNER INFORMATION (Type or Print)

Name

Address

City CAYUCOS

State CA

Zip Code

Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA
in the absence of an authorized
Signature of Owner

owner of your vehicle? ☒ YES ☐ NO
or address to the vehicle manufacturer.
Date 10/11/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

YVITS92D621

Make
VOLVO

Model
S80

Model Year
2002

Date Purchased
12/12/02

Dealer's Name and Telephone Number
SMITH VOLVO (805) 543-0832

Engine:
No. Cylinders

Fuel Type:

Original Owner
☒

Dealer's City
SAN LUIS OBISPO

State
CA

Zip Code
93401

Transmission Type

☐ Antilock Brakes

Powertrain

☐ Cruise Control

Vehicle Component Code

123000 EXTERIOR LIGHTING:TAIL LIGHTS

Multiple Failures: 5

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)
23-SEP-2003

Failure Mileage
8500

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/65R16)

DOT No. (Example: DOTM19ABC036)

☐ Original Equipment
☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILDS SEAT FAILURE

Make:

Date Manufactured:

Model No./h

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(es).)

Crash

Fire

Number of Persons Injured

Number of Deaths

Reported to Police

☐ Yes ☒ No

☐ Yes ☒ No

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Narrative Description of Incident(s), Crash(es), and Injury(es).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;
i.e. parts repaired or replaced (and if old part is available).

TAIL LIGHTS AND HEADLIGHTS BURNED OUT FIVE TIMES SINCE SEPTEMBER, 2003. DEALER HAS EXAMIN THE VEHICLE FIVE TIMES, BUT
COULD NOT RESOLVE THE PROBLEM. *AK I have low mileage the car.

Sometimes they go out while I am driving and I
am afraid this could cause an accident also I
may get stranded at night in an unsafe place.
I was told by another owner that was waiting
for new headlights that he has the same problem.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-578) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent
amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer
should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response,
or a statistical summary thereof, may be used in support of the agency's action.