



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100182

Date Received

2004 JUN -4 AM 4:12
06-MAY-2004

Repository ☐

Reference No.
10072197

OWNER INFORMATION (Type or Print)

Name

Address

City

BOISE

State

ID

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☐ YES ☒ NO

In the absence of an ☐ provide your name or address to the vehicle manufacturer.

Signature of Owner

Date 5/5/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

2FTJW35H2K

Make

FORD

Model

F360

Model Year

1992

Date Purchased

Dealer's Name and Telephone Number

Engine: 5.0L

No. Cylinders - 8

Fuel Type:

GASOLINE

Original Owner

Dealer's City

State

Zip Code

Transmission Type

☒ Antilock Brakes

Powertrain

5.0L

Vehicle Component Code

072100 FUEL SYSTEM, GASOLINE:DELIVERY:FUEL PUMP

☒ Cruise Control

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

4-29-04

Failure Mileage

45000

Failure Speed

CRUISE

FUEL TRANSFER VALVE OR FUEL PUMP

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

Tire Model (Name or Number)

Tire Size (Example P215/85R15)

DOT No. (Example: DOTM18ABC038)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), complaint, and injury(ies).)

Crash

☐ Yes ☒ No

Fine

☐ Yes ☒ No

Number of Persons Injured

0

Number of Deaths

0

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e. parts repaired or replaced (and if old part is available).

THE DEFECTIVE CHECK VALVE WITHIN THE FUEL PUMP ASSEMBLY CAUSES A PORTION OF THE UNUSED FUEL FROM ONE TANK TO BE RETURNED TO THE SECOND TANK. WHEN THIS OCCURS, THE CAPACITY OF THE SECOND TANK CAN BE EXCEEDED, CAUSING FUEL SPILL. SPILLED FUEL CAN RESULT IN A FIRE WHEN EXPOSED TO THE SOURCE OF IGNITION. "AK I CONTACTED CETERA FORD. ON 5-5-2004

BOISE IDAHO AND SPoke WITH BROCKE WHO STATED THAT THE EXPIRATION DATE WAS PAST AND THEY WOULDNT FIX IT UNOBL ANBUENS RECALL. I ALSO CALLED FORD COMPLAINT LINE ON SAME DAY. THEY TOLD ME THEY COULNT DO ANYTHING AS WELL. I THEN FILED THIS COMPLAINT WITH NHTSA. IF A CASE IS RECALLED FOR POSSIBLE FUEL HAZARDS THERE SHOULD HAVE BE AN EXPIRATION DATE TO FIX PROBLEM.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a Manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

NOTICED OVER PAST YEAR AFTER PURCHASING TANK FROM PRIVATE PARTY THAT AFTER RUNNING ONE TANK EMPTY OR CLOSE TO EMPTY I WOULD SWITCH FUEL OVER TO 2ND TANK. WHEN I RAN THE 2ND TANK CLOSE TO EMPTY I WOULD SWITCH BACK TO OTHER EMPTY TANK AND IT WOULD HAVE UP TO A 1/4 TANK OF FUEL WHEN IT WAS PREVIOUSLY CLOSE TO EMPTY. I HAVE THIS LITTLE ATTENTION UNTILL I WAS ADVISED BY THE BOISE CITY EQUIPMENT SERVICES SHOP THAT THERE WAS A RECALL ON THIS TANK BECAUSE OF FAULTY FUEL TRANSFER VALVE. THIS RECALL STATED THAT THERE WAS A FIRE HAZARD. I CONTACTED SALES WITH LITHEA FORD OF BOISE WHO ADVISED THAT THERE WAS A VOLUNTARY RECALL THAT HAD EXPANDED SO MY TANKS WOULD NOT BE FIXED BY PREVIOUS RECALL. I THEN CONTACTED FORD COMPLAINT LINE WHO ADVISED ME OF THE SAME. ATTACH ADDITIONAL SHEETS IF NECESSARY ON 5-8-2004 I THEN CALLED WH... DO NOT ABANDON SITUATION.

U.S. Department
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National Highway
Traffic Safety
Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use \$300



BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NHTL HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590



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http://www.nhtsa.gov/odj/ovr

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DOT AUTO SAFETY HOTLINE

**VEHICLE
OWNER'S
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