U.S. Department of Transportation
National Highway Traffic Safety Administration

DOT Auto Safety Hotline

Vehicle Owner's Questionnaire

To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET:www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 1358

Date Received	Repository ☐
05-MAY-2004	Reference No. 10072170

OWNER INFORMATION (Type or Print)

Name
Address [redacted]
City FOREST | State VA | Zip Code [redacted]
Daytime Telephone Number [redacted] | E-mail Address
Evening Telephone Number [redacted]

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle? ☒ YES ☐ NO
In the absence of an e[redacted] provide your name or address to the vehicle manufacturer.
Signature of Owner [redacted] Date 5/2/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side	Make	Model	Model Year
1GCHK29UX1E227117	CHEVROLET	SILVERADO	2001

Date Purchased	Dealer's Name and Telephone Number			Engine: 6 Litre No: Cylinders	Fuel Type:
11-27-00	Berryland Chevrolet 540-344-1461			8	GAS
Original Owner ☒	Dealer's City Roanoke	State VA	Zip Code 24027		

Transmission Type		Powertrain	Vehicle Component Code
AUTO.	☒ Antilock Brakes ☐ Cruise Control		180000 VEHICLE SPEED CONTROL
			Multiple Failure: 2

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)	Failure Mileage	Failure Speed	
08-APR-2004	19000	0-20MPH	BRAKES + STEERING

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make	Tire Model (Name or Number)	Tire Size (Example P215/65R15)
DOT No. (Example: DOTMAL9ABC0361)	☐ Original Equipment ☐ Prior Repair	Failure Location:
Tire Component Code		Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:	Date Manufactured:	Model No./Name:
Seat Type:	Installation System:	
Child Seat Component Code:	Failed Part:	

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), Failure(s), Crash(es), and Injury(ies).)

Crash	Fire	Number of Persons Injured	Number of Deaths	Reported to Police
☐ Yes ☒ No	☐ Yes ☒ No			N

Narrative Description of Incident(S), Crash(es), and Injury(ies).
Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure; i.e, parts repaired or replaced (and if old part is available).

WHILE IN REVERSE VEHICLE ACCELERATED BACKWARDS. ALSO, STEERING WHEEL LOCKED UP. CONSUMER MANAGED TO DECELERATE THE VEHICLE. DEALERSHIP WAS NOTIFIED, BUT DID NOT RESOLVE THE PROBLEM. *AK

* Purchased Vehicle AT Berryland but Took it
To Royal Chevrolet - Lynchburg (434-237-9400) due
To close proximity To my Home.

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice. ATTACH ADDITIONAL SHEETS IF NECESSARY

Narrative Description of Incident(s), Failure(s), Crash(es), and Injury(ies)

Backing out of my garage slowly I accelerated [illegible] faster than usual due to very little braking power. I was able to stop vehicle but also found I had no steering capability. I eased veh. backward & shut engine off. 15-20 minutes later I removed the power steering cap & the pressure under the cap blew power steering fluid out. The dealer (Reval) couldn't find a problem. I have had no further problem but I always [illegible] steering [illegible] & right before shifting into drive or reverse to make sure I have steering & am careful w/braking when starting to move.

There was a pressure problem in this incident

[illegible] was a $74.00 diagnostic charge by dealer

ATTACH ADDITIONAL SHEETS IF NECESSARY

US Department of Transportation

National Highway Traffic Safety Administration

400 Seventh St., S.W.
Washington, D.C. 20590

Official Business
Penalty for Private Use $300

NO POSTAGE NECESSARY IF MAILED IN THE UNITED STATES

BUSINESS REPLY MAIL

FIRST CLASS PERMIT NO 73173 WASHINGTON, D.C.

POSTAGE WILL BE PAID BY NATL. HWY. TRAFFIC SAFETY ADMIN.

U.S. Department of Transportation
National Highway Traffic Safety Administration
Office of Defects Investigation, NVS-216
400 7th Street, SW
Washington, DC 20590

VEHICLE OWNER'S QUESTIONNAIRE

DOT AUTO SAFETY HOTLINE

TO REPORT VEHICLE SAFETY DEFECTS COMPLETE THIS FORM OR

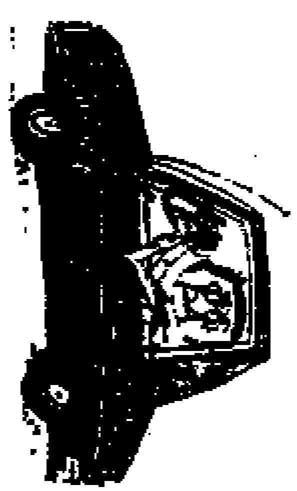
DASH2DOT

and dial toll free at

1-888-DASH-2-DOT

1-888-327-4236

DOT Auto Safety Hotline (DASH) 2 DOT



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