



U.S. Department
of Transportation
National Highway
Traffic Safety
Administration

DOT Auto Safety Hotline
Vehicle Owner's Questionnaire
To Report Vehicle Safety Defects
1-888-DASH-2-DOT
(1-888-327-4236)
INTERNET: www.nhtsa.dot.gov/hotline

FOR AGENCY USE ONLY 100192

Date Received

Repository ☐

04-MAY-2004

Reference No.
10072098

OWNER INFORMATION (Type or Print)

Name

Address

City

GLYNN

State

OK

Zip Code

Daytime Telephone Number

E-mail Address

Evening Telephone Number

Do you authorize NHTSA to provide a copy of this report to the manufacturer of your vehicle?
In the absence of an authorized representative, provide your name or address to the vehicle manufacturer.

☒ YES ☒ NO

Signature of Owner

Date 5/18/04

VEHICLE INFORMATION

17 digit Vehicle Identification Number Located at bottom of windshield on driver's side

1FMSU43F7Y

Make

FORD

Model

EXCURSION

Model Year

2000

Date Purchased

Dealer's Name and Telephone Number

Lowes Ford

Engine

No. Cylinders

Fuel Type:

Diesel

Original Owner

☒

Dealer's City

Woodbridge

State

VA

Zip Code

22192

Transmission Type

Auto

☒ Antilock Brakes

☒ Cruise Control

Powertrain

4x4

Vehicle Component Code

190000 TIRES

Multiple Failure: 1

FAILED COMPONENT(S)/PART(S) INFORMATION

Incident Date(s)

Failure Mileage

61000

Failure Speed

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A TIRE FAILURE

Tire Make

FIRESTONE

Tire Model (Name or Number)

FIRESTONE

Tire Size (Example P215/65R15)

DOT No. (Example: DOT H4SBC096)

☐ Original Equipment

☐ Prior Repair

Failure Location:

Tire Component Code

190000 TIRES

Tire Failure Type

ADDITIONAL ITEMS TO BE COMPLETED WHEN REPORTING A CHILD SEAT FAILURE

Make:

Date Manufactured:

Model No./Name:

Seat Type:

Installation System:

Child Seat Component Code:

Failed Part:

APPLICABLE INCIDENT INFORMATION

(Please describe in detail the incident(s), failure(s), crash(es), and injury(ies).)

Crash

☐ Yes ☒ No

Fire

☐ Yes ☒ No

Number of Persons Injured

Number of Deaths

Reported to Police

N

Narrative Description of Incident(s), Crash(es), and Injury(ies).

Please describe (1) events leading up to the failure, (2) failure and its consequences, and (3) what was done to correct the failure;

i.e., parts repaired or replaced (and if old part is available).

VEHICLE IS BEING RECALLED FOR A TIRE EXCHANGE. HOWEVER, THE CLOSEST FIRESTONE DEALER IS 120 MILES AWAY. THERE IS A CLOSER TIRE DEALER WHO CARRIES THE SAME FIRESTONE TIRES, BUT FIRESTONE WILL NOT AUTHORIZE THAT TIRE DEALERSHIP TO CHANGE THE TIRES. *AK

This is a voluntary safety recall. I find it unbelievable that Firestone would not authorize a tire dealer that did the recall on Explorers to do this exchange. I did have to take the tires to a Ford dealer in Kansas to have it done!

Include, if available: Police/Fire Department Report, Photos, and Repair Invoice.

ATTACH ADDITIONAL SHEETS IF NECESSARY.

The Privacy Act of 1974 (Public Law 93-579) This information is requested pursuant to authority vested in the National Highway Traffic Safety Act and subsequent amendments. You are under no obligation to respond to this questionnaire. Your response may be used to assist the NHTSA in determining whether a manufacturer should take appropriate action to correct a safety defect. If the NHTSA proceeds with administrative enforcement or litigation against a manufacturer, your response, or a statistical summary thereof, may be used in support of the agency's action.